Great service doesn’t just solve problems...
Connecting Productivity with Care.

**OLATHE MEDICAL CENTER**
Achieved significant outcomes within the first year:
- Launched integrated radiology and cardiology PACS
- Cut report turnaround time by nearly 90 percent
- Decreased the number of steps required to complete a diagnostic chest X-ray from 59 to 7

“The bottom line is that the consultation process cleared the obstructions from the road ahead as we went through the workflow analysis and proved what the benefits of PACS would be.”
— Director of Imaging

**SCHUMACHER GROUP MEDICAL BILLING**
Achieved significant outcomes within the first year:
- Reduced manual payment posting by over 50 percent
- Saved the equivalent of two FTEs time
- Identified ongoing eligibility enhancements to further drive down denials

“Our monthly, focused KPI reviews give us great insight into how our operations are doing and where our biggest opportunities exist.”
— Director of Program Management
Consultation
You are not alone.
The healthcare industry is facing tremendous uncertainty, given evolving regulatory mandates that require a focus on technology utilization, performance-based outcomes, and integrated care models.

GE has successfully navigated change for 130 years. Our 900+ IT engineers, healthcare-focused consultants, and regulatory specialists have the expertise to evaluate and help define compliant and effective IT solutions.

*Help increase employee and IT system productivity with the full depth and breadth of GE Healthcare’s IT Consultation experience.*

Implementation
Execution is essential to success.

Low adoption, project mismanagement, poor communication, and lack of strategic vision are only a few of the factors that can derail software implementations and prevent them from living up to their promise.

Keeping promises is one of the things GE Healthcare’s IT team does best.* One of our 200+ project managers oversees each installation, giving you a single point of contact throughout the engagement. Strengthened by our implementation specialists and equipped with the latest communication tools, our teams have successfully delivered thousands of projects.

*Gain high adoption right from the start with the help of our implementation specialists.*

Workflow Consulting applies GE Healthcare expertise to existing workflows, optimizing clinical and business systems.

Regulatory Consulting aligns people, processes, and technology to support regulatory compliance and optimize overall performance.

Technical Consulting offers expert insight into current processes, locating inefficiencies and optimizing the value of your technology.

Productivity Assessment comprehensively evaluates processes and equipment to identify potential sources of additional value.

Software Implementation gives you the project management, workflow design, and application training you need to get up and running smoothly.

Upgrade Implementation delivers key enhancements to improve organizational and clinical value while reducing disruption and downtime.

Data Migration smoothly and securely moves your most important assets onto supported platforms in a way that fits your unique needs.

Amid industry upheaval, healthcare organizations are under greater pressure than ever to be productive. Only by getting the most out of every tool can you deliver the care patients need with the efficiency the market demands.

Learn more about Healthcare IT Services at www.gehealthcare.com/ITservices.
Customization

Make your systems work for you.

Tailoring multiple applications and key performance indicator reporting for demanding stakeholders is challenging enough. Meanwhile, industry consolidation is creating new requirements and a continuous need for integration.

Each year, our experienced configuration teams generate hundreds of custom reports, perform dozens of specialized integrations, and modify thousands of interfaces to provide rapid insight into performance, while enhancing user workflows.

*Diminish disruptions, respond to required changes, and optimize productivity by customizing systems to your team’s needs.*

Report Customization

enlists expert writers and robust interpretation to capture new value from existing data.

Customization

leverages new features and fine-tunes existing functionality for optimal organizational performance.

Interface Customization

delivers comprehensive recommendations to better align your interfaces with your business requirements.

Custom Integration

optimizes continuity between new and/or existing software solutions, improving workflow and helping to reduce human error.

Application Customization

Knowledge is power.

Although new technology may offer a clear return on investment, employees can resist or underutilize it unless sufficient time is devoted to explaining its capabilities and benefits.

Our solution-specific training managers have developed more than 500 courses with the learner in mind, increasing understanding and adoption. Whether you prefer online remote solutions, customized on-site training at your organization, or in-person classroom sessions at a GE learning center, our IT experts have developed a comprehensive set of modules and courses that can be tailored to fit your specific needs.

*Drive understanding and increase adoption with the benefit of years of expertise from our Education specialists.*

Master Trainer Education

identifies leaders within your organization to train your staff with the help of experienced Application specialists.

End User Education

delivers role-based training tailored to your staff’s specific needs, enabling each employee to develop the right expertise.

Some services may not be available for specific products.
GE Healthcare’s IT Services are designed to connect productivity with care by increasing usability, enhancing performance, and optimizing your solution’s return on investment.
About GE Healthcare
GE Healthcare provides transformational medical technologies and services to meet the demand for increased access, enhanced quality and more affordable healthcare around the world. GE (NYSE: GE) works on things that matter—great people and technologies taking on tough challenges. From medical imaging, software & IT, patient monitoring and diagnostics to drug discovery, biopharmaceutical manufacturing technologies and performance improvement solutions, GE Healthcare helps medical professionals deliver great healthcare to their patients.

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