Education Services

PET/CT
Technical Education
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**Network Infrastructure and Protocols Training**

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technical service training tailored to fit your needs!

about technical education from GE Healthcare
GE Healthcare Education Services delivers technical education for Diagnostic Imaging, Computed Tomography, Magnetic Resonance, Mammography, Nuclear Medicine/PET, Ultrasound, Monitoring, Diagnostic Cardiology, Infant Care and Anesthesia Delivery Systems and Respiratory products. We also offer a curriculum of Network Infrastructure and Protocols Training classes focused specifically on the needs of today's biomedical and technical professionals.

our goal
To be recognized as the global leader in healthcare education solutions.
• Building customer knowledge and competencies through a diverse educational portfolio in an increasingly complex healthcare environment.
• Striving to exceed customer expectations by delivering exceptional quality education that is clinically relevant and has a measurable impact on practice.
• Be a provider of choice for Network Infrastructure and Protocols Training education regardless of medical equipment choices, previous learning or experience.

registration instructions
Registration is online.
Go to www.gehealthcare.com/training and choose the appropriate category for course schedules and registration link. Select your course and complete all information. Print a copy for your files before submitting. When done, click on Save and Submit to send registration form to a Training Coordinator.

for product technical – ultrasound courses:
Please print the Technical – Devices Agreement & Employment Verification Form.

for product technical – diagnostic imaging courses:
Computed Tomography; Invasive Cardiology; Magnetic Resonance; Molecular Imaging - Nuclear Medicine; Molecular Imaging – PET; Molecular Imaging – Radiopharmaceutical; X-ray. Please print the Technical – Application for Advanced Service Training.

confirmation of enrollment is sent automatically via email.

customer requirements:
All Diagnostic Imaging and Ultrasound Classes Require Laptops
If you are attending a diagnostic imaging or ultrasound course, please bring a laptop with you to access any materials that the instructor may provide during your training class.

Please remember to bring a laptop loaded with Microsoft® Applications / CD ROM Reader. Depending on the class you are enrolled in, you may have to load service software onto your laptop; therefore you would need administrative rights.
If you do not have Microsoft Applications (Word, Powerpoint®, Excel®) loaded on your laptop, you can download and install Microsoft Viewers for Word, Powerpoint, Excel at the below link:


Laptop requirements: PC based (Non Mac) Windows XP Pro or Windows 7; Local Administrator access; Wireless network card (Optional for Internet Access); Wired Network card; DB 9 Serial port; CD ROM drive; Ability to disable any and all spy ware and virus scan programs; HyperTerminal or other terminal emulation software; USB Port; AC Power Cord; Internet Explorer 8 or greater; Adobe Reader 6.0 or greater; Latest Flash Plug in; Windows Media Player 10 or greater**

Please Note: DVD Reader required only if enrolled for Innova* Systems or MR course.
The Healthcare Institute has expanded to include classrooms to support anesthesia classes and our new Network Infrastructure and Protocols Training curriculum.

Our center of excellence for patient monitoring product support now includes new classrooms featuring our new Network Infrastructure and Protocols Training curriculum and many GE product training classes.

Periodically, we take classes to strategic locations for added customer convenience. Check our website for the most current list of classes www.gehealthcare.com/training.

If you have a group to train, consider hosting a class at your facility. Our instructors can bring a number of our courses to you for maximum flexibility and convenience. You eliminate travel expense and have the advantage of training multiple staff at the same time, which can reinforce learning.

Our technical service training offers a blended curriculum with web-based and in-resident courses. Our integrated training platform minimizes the time you spend away from home.

Introductory, pre-requisite, and some differences courses are available for independent study.

Advanced courses held at the GE Healthcare Institute provide invaluable and practical hands-on training taught by industry-leading instructors.

Tailored specifically for those who have previous training on GE Diagnostic Imaging Equipment and designed to bring you up to speed on the latest technology and equipment.

For your convenience during your in-resident training, there are onsite meal services and condominium accommodations conveniently located across the street from the Healthcare Institute.

For your convenience, we now have one number to call for information on any course.

1-888-799-9921

- GE requires students to wear closed-toe and closed-heel shoes while attending training. Safety toe-shoes are required, but steel-toe shoe covers are available in the classroom. MR courses require composite toe safety shoes. Open-toe, high-heel shoes or sandals are not permitted.
Discovery™ PET/CT 600 & Discovery PET/CT 690 Elite & Optima™ PET/CT 560

This course consists of a 5-day in-residence class with labs. It is intended for Service Engineers who are servicing a Discovery PET/CT 600 or Discovery PET/CT 690 Elite or Optima PET/CT 560 systems. It will equip the Service Engineer with overall system and PET subsystem theory and hands-on lab activities to address technical service issues.

**Note**: Service Engineers will also need to take the appropriate CT course(s).

course competencies:
upon successful completion of this course, the student should be able to:

- Understand theory of operation at the subsystem level
- Work safely in the Discovery PET/CT 600 and Discovery PET/CT 690 Elite and Optima PET/CT 560 environment 100% of the time
- Identify required tools and documentation for system service
- Identify the installation steps required for system installation, including seismic install requirements
- Identify replaceable parts, and replacement procedures
- Perform planned maintenance procedures
- Troubleshoot the system to the FRU level
- Correctly identify and operate specific subsystems
- Perform system quality assurance checks and performance verification
- Troubleshoot image quality issues
- Perform system alignments, tuning and calibrations
- Load software (LFC) during install or troubleshooting

**Product Number**

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**Delivery Method**

class/lab

**Length of Course**

5 days

**Pre-requisites Required**

- LightSpeed™ Pro Series
  - R0026CT
  - R0306PT
  - R0313PT
  - PET Basic Physics/Instrumentation
  - PET Basic Service (Class/Lab)

**Program Information**

Please visit [www.gehealthcare.com/training](http://www.gehealthcare.com/training) for the most current information on dates and locations.
Discovery™ PET/CT & MR Transfer Board System Full Service Training

The Discovery PET/CT & MR transfer board system provides a patient transfer solution between compatible PET/CT systems and the MR 450w GEM or MR 750w GEM flat table systems. The components reside in the PET/CT room and are used with the MR system in the tri-modality workflow.

The transfer board uses an air hover technique to transfer a patient in a lateral direction between the PET/CT scan table and the MR GEM flat scan table. The design of the transfer board and fixtures include features to help ensure safe operation and transfer, and indexing features to help ensure repeatable patient positioning for accurate image registration.

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delivery method
web

length of course
2 hours

program information
Please visit www.gehealthcare.com/training for the most current information on dates and locations.
LightSpeed™ Pro Series (HP60, Pro16, RT, BrightSpeed™, Optima™ CT580W, Optima CT590RT)

The LightSpeed Pro Series course is a two-week in-residence class with labs. This course is intended for Service Engineers who don’t have prior LightSpeed training. It will equip the Service Engineer with system and subsystem theory and hands-on lab activities to address technical service issues.

Systems Covered: BrightSpeed Elite, BrightSpeed Excel, BrightSpeed Edge, BrightSpeed Elite Select, BrightSpeed Excel Select, BrightSpeed Edge Select, Discovery™ CT590 RT, LightSpeed Plus (5.x), LightSpeed Ultra (5.x), LightSpeed16 (5.x), LightSpeed Pro16, LightSpeed RT, LightSpeed RT16, LightSpeed Xtra, Optima CT580

course competencies:
upon successful completion of this course, the student should be able to:

- Identify required tools and documentation for system service
- Work safely in the LightSpeed Pro environment
- Identify FRU part numbers, and replace common FRUs
- Identify the installation steps and resources required for system installation
- Perform system quality assurance checks and performance verification
- Troubleshoot image quality issues Perform tube change, alignments, calibrations, and image quality checks
- Isolate system faults to the FRU level using system diagnostics
- Perform planned maintenance procedures
- Load software (LFC) during install or troubleshooting

product number
Tuition:
R0026CT $16,945

delivery method
class/lab

length of course
10 days

pre-requisites required
- CT Basic Physics/ Instrumentation (Web) R0010CT $3,300
- Troubleshooting Basics (Web) R0901CM $545
- Networking and DICOM Basics for DI Service R0907CM $2,590
- LightSpeed Pro (Web) R0031CT $5,990

program information
Please visit www.gehealthcare.com/training for the most current information on dates and locations.
LightSpeed™ Series (4/8/16 Slice)

The LightSpeed Series course is a 10-day in-residence class with labs. It will equip the Service Engineer with system and subsystem theory and hands-on lab activities to address technical service issues.

Systems Covered: HiSpeed™ QXI, LightSpeed Ultra (3.x), LightSpeed16 (4.x)

course competencies:

upon successful completion of this course, the student should be able to:

- Identify required tools and documentation for system service
- Work safely in the LightSpeed 4/8/16 environment
- Identify FRU part numbers, and replace common FRUs
- Identify the installation steps and resources required for system installation
- Perform system quality assurance checks and performance verification
- Troubleshoot image quality issues Perform tube change, alignments, calibrations, and image quality checks
- Isolate system faults to the FRU level using system diagnostics
- Perform planned maintenance procedures
- Load software (LFC) during install or troubleshooting

product number
Tuition: R0018CT $11,325

delivery method
class/lab

length of course
10 days

pre-requisites required
- CT Basic Physics/ Instrumentation (Web) R0010CT $3,300
- Troubleshooting Basics (Web) R0901CM $545
- Networking and DICOM Basics for DI Service R0907CM $2,590
- LightSpeed Basic (Web) R0032CT $5,990

program information
Please visit www.gehealthcare.com/training for the most current information on dates and locations.
PET Basic Physics/Instrumentation (Web)

The PET Fundamentals course is designed primarily for service engineers who have little or no familiarity with PET or CT/PET systems. Completion of this course is required for all PET and CT/PET system-level courses.

The course teaches general processes, concepts, and equipment used in PET and CT/PET scanning and is comprised of six modules or mini-courses. Principles, Components and Functions. Image Processing and Display, Basic Applications, Quality Assurance and Safety.

product number
Tuition: R0306PT $3,300

delivery method
web

length of course
7 hours

program information
Please visit www.gehealthcare.com/training for the most current information on dates and locations.
PET Basic Service

The PET Basic Service course consists of a 5-day in-residence class with labs. It will equip the Field Engineer with the theory and physics of Positron Emission Tomography and the ability to safely operate and identify several GE PET and PET/CT systems at a basic service level. Completion of this course is required to attend a follow-on PET or PET/CT course. The systems taught in the course include: Discovery™ LS, Discovery RX, Discovery ST, Discovery STE, Discovery VCT™, Discovery PET/CT 600, Discovery PET/CT 690 Elite, Discovery PET/CT 690 VCT, Optima™ PET/CT 560, PET Advance.

course competencies:
upon successful completion of this course, the student should be able to:

- Demonstrate safe practices and take appropriate safety measures against possible hazards while working with PET and PET/CT systems
- Perform radioactive pin source handling and conduct radiation surveys for all of the PET and PET/CT systems
- Identify the features, functionality, and major components of GE PET and PET/CT systems
- Perform simple non-invasive repairs
- Operate GE PET and PET/CT systems at the application level for performance evaluation of the system

product number
Tuition: R0313PT $6,615

delivery method
class/lab

length of course
5 days

pre-requisite required
- PET Basic Physics/Instrumentation (Web) R0306PT $3,300

program information
Please visit www.gehealthcare.com/training for the most current information on dates and locations.
PET Discovery™ 690 (Class/Lab)

This course consists of a 5-day in-residence class with labs. It is intended for Service Engineers who are servicing a Discovery 690/690 VCT™ system. It will equip the Service Engineer with overall system and PET subsystem theory and hands-on lab activities to address technical service issues for the Discovery 690/690VCT systems. Service Engineers will also need to take the appropriate CT course(s).

course competencies:
upon successful completion of this course, the student should be able to:

- Understand theory of operation at the subsystem level
- Work safely in the Discovery PET/CT 690 VCT environment 100% of the time
- Identify required tools and documentation for system service
- Identify the installation steps required for system installation, including seismic install requirements
- Identify replaceable parts, and replacement procedures
- Perform planned maintenance procedures
- Troubleshoot the system to the FRU level
- Correctly identify and operate specific subsystems
- Perform system quality assurance checks and performance verification
- Troubleshoot image quality issues
- Perform system alignments, tuning and calibrations
- Load software (LFC) during install or troubleshooting

product number
Tuition:
R0315PT $15,345

delivery method
class/lab

length of course
5 days

pre-requisites required
- PET Basic Physics/Instrumentation R0306PT $3,300
- PET Basic Service (Class/Lab) R0313PT $6,615
- Prior completion of VCT and/or LightSpeed™ 7x & Optima™ 660 training is required

program information
Please visit www.gehealthcare.com/training for the most current information on dates and locations.
PET Discovery™ STE (Class/Lab)

The Discovery STE course consists of a one week in-residence class with labs. It is intended for Engineers who are servicing a Discovery ST system manufactured after 2005. It will equip the Engineer with over-all system and PET subsystem theory and hands-on lab activities to address technical service issues for the Discovery ST/STE/VCT™/RX systems. Engineers will also need to take the appropriate CT course(s).

course competencies:
upon successful completion of this course, the student should be able to:

- Understand theory of operation at the subsystem level
- Work safely in the Discovery STE/VCT/RX environment 100% of the time
- Identify required tools and documentation for system service
- Identify the installation steps required for system installation, including seismic install requirements
- Identify replaceable parts, and replacement procedures
- Perform planned maintenance procedures
- Troubleshoot the system to the FRU level
- Correctly identify and operate specific subsystems
- Perform system quality assurance checks and performance verification
- Troubleshoot image quality issues
- Perform system alignments, tuning and calibrations
- Load software (LFC) during install or troubleshooting

product number
Tuition:  
R0314PT  $15,345

delivery method
class/lab

length of course
5 days

pre-requisites required
- LightSpeed™ Pro Series  
  R0026CT $16,945
- PET Basic Physics/Instrumentation  
  R0306PT $3,300
- PET Basic Service (Class/Lab)  
  R0313PT $6,615

program information
Please visit www.gehealthcare.com/training for the most current information on dates and locations.
PET Discovery™ VCT™ (Class/Lab)

The Discovery ST course consists of a 9-day in-residence class with labs. It is intended for Service Engineers who are servicing a Discovery ST system. It will equip the Service Engineer with overall system and PET subsystem theory and hands-on lab activities to address technical service issues for the Discovery ST/STE/VCT/RX systems. Service Engineers will also need to take the appropriate CT course(s).

course competencies:
upon successful completion of this course, the student should be able to:

- Understand theory of operation at the subsystem level
- Work safely in the Discovery STE/VCT/RX environment 100% of the time
- Identify required tools and documentation for system service
- Identify the installation steps required for system installation, including seismic install requirements
- Identify replaceable parts, and replacement procedures
- Perform planned maintenance procedures
- Troubleshoot the system to the FRU level
- Correctly identify and operate specific subsystems
- Perform system quality assurance checks and performance verification
- Troubleshoot image quality issues
- Perform system alignments, tuning and calibrations
- Load software (LFC) during install or troubleshooting

product number
Tuition:
R0316PT $15,345

delivery method
class/lab

length of course
5 days

pre-requisites required
- PET Basic Physics/Instrumentation R0306PT $3,300
- PET Basic Service (Class/Lab) R0313PT $6,615
- Prior completion of VCT and/or LightSpeed™ 7x & Optima™ 660 training is required

program information
Please visit www.gehealthcare.com/training for the most current information on dates and locations.
PET/CT 560, 610 and 710 Differences Training

PET/CT 560, 610 and 710 Differences Training is a web-based, differences course. Experienced Field Engineers who provide service support for PET/CT Optima™ 560 and the Discovery™ 600 systems are the intended audience for this course. The purpose of this training is to give an introduction to system changes, highlighting the operation, maintenance, and repair of the new PARC configuration.

Note: The exam should be taken after studying the web course material.

course competencies:
upon successful completion of this course, the student should be able to:

- Recognize key configuration differences introduced with the changes to the PET/CT product portfolio
- Identify hazards in working with the new Acquisition/Recon sub-system
- Identify the required steps to install system and sub-system components
- State key maintenance process and troubleshooting differences

Product number
Tuition:
R0319PT $1,625

Delivery method
web

Length of course
1 hour

Pre-requisites required
- Discovery PET/CT 600 & Discovery PET/CT 690 Elite & Optima PET/CT 560 (Class/Lab) R0309PT $15,345
- LightSpeed™ Pro Series R0026CT $16,945
- PET Basic Physics/Instrumentation R0306PT $3,300
- PET Basic Service (Class/Lab) R0313PT $6,615

Program information
Please visit www.gehealthcare.com/training for the most current information on dates and locations.
Essentials of Healthcare IT®

This instructor-led class is specifically designed for technical professionals responsible for the installation and support of medical devices and the networks interconnecting them. The class is taught by highly qualified technical trainers and will focus on developing the practical skills needed by a biomedical engineer to interface with networked devices in healthcare today. Extensive labs with plenty of hands-on time allows the student with no previous IT training to gain confidence in this new and exciting arena. The class will build and troubleshoot flat, switched, routed, and wireless networks. Basic computer skills are required.

**intended audience:**
- Biomedical equipment technicians
- Biomedical and clinical engineers
- Biomedical and clinical engineering managers
- Medical technology managers
- Hospital IT staff
- Any professional who supports the field of medical technology

**product number**
- Tuition: 2030677-001 $4,250
- Tuition & lodging: 2030677-002 $5,175
- Tuition, lodging & air: 2030677-003 $6,070*
  *US only

**delivery method**
class

**length of course**
4 days

**program information**
Please visit www.gehealthcare.com/training for the most current information on dates and locations.

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Bring this class to your location.
Call for pricing and details: 888-799-9921
Securing the Healthcare IT Environment℠

This instructor-led class is specifically designed for technical professionals responsible for the secure transport of electronic protected health information across healthcare IT infrastructures. This class is taught by experts in the healthcare IT field and topics include: a global security overview, relevant HIPAA Title II Privacy and Security Rule information, the top 10 HCIT network attacks and ways to prevent them, strategies to mitigate risk, and securing a home network. Hands-on labs include password cracking, configuring biometric identifiers, encryption, port scanning, using network analyzers, software firewall configuration, performing an MD5 Hash, and home router configuration. Students will perform a risk analysis of medical devices using MDS2 documentation and ACCE/ECRI tools. Basic computer skills and TCP/IP network troubleshooting techniques are required.

intended audience:
- Biomedical equipment technicians
- Biomedical and clinical engineers
- Biomedical and clinical engineering managers
- Medical technology managers
- Hospital IT staff
- Any professional who supports the field of medical technology

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delivery method
class

length of course
5 days

IT skills required
GE Essentials of Healthcare IT or equivalent

program information
Please visit www.gehealthcare.com/training for the most current information on dates and locations.
Wireless in the Healthcare IT Environment℠

This vendor-neutral class focuses on the installation, management, and troubleshooting of RF technologies in healthcare today; including WMTS, 802.11, RFID, and cellular communications. Topics include RF and antenna basics, common interference sources in healthcare, remote patient viewing using the Wireless Medical Telemetry Service (WMTS), 802.11 and access point configuration including wireless VLANs, RFID basics, cellular communications, and security requirements for wireless systems. Students receive hands-on training with network analyzers and spectrum analyzers, perform site surveys for WMTS and 802.11, and troubleshoot WMTS antenna systems.

intended audience:

- Biomedical equipment technicians
- Biomedical and clinical engineers
- Biomedical and clinical engineering managers
- Medical technology managers
- Hospital IT staff
- Any professional who supports the field of medical technology

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delivery method

class

length of course

5 days

IT skills required

GE Essentials of Healthcare IT or equivalent

program information

Please visit www.gehealthcare.com/training for the most current information on dates and locations.
Essentials of HL7®

This vendor-neutral class prepares the student to configure and troubleshoot HL7. Focusing on V2.x, students will learn to use the HL7 standard as a reference source as well as vendor conformance documents to aid in interface design. Topics include the structure and encoding of common patient administration, order, results, and billing messages, as well as interface design, data mapping, and vocabulary. Common troubleshooting techniques will be discussed and class concepts will be reinforced through use of the HL7 Messaging Workbench software. This instructor-led course is open to anyone wanting a more in-depth insight into HL7, regardless of equipment choice in the healthcare environment.

intended audience:
- Biomedical equipment technicians
- Biomedical and clinical engineers
- Biomedical and clinical engineering managers
- Medical technology managers
- Hospital IT staff
- Any professional who supports the field of medical technology

product number
Tuition: 2020786-167 $2,350
Tuition & lodging: 2020786-168 $2,905
Tuition, lodging & air: 2020786-169 $3,800*
*US only

delivery method
class

length of course
3 days

program information
Please visit www.gehealthcare.com/training for the most current information on dates and locations.
Essentials of DICOM

This instructor-led course prepares the participant to become proficient in the installation, maintenance and troubleshooting of DICOM on digital imaging networks. Participants will learn to use the DICOM standard as a reference source, analyze conformance statements for predicting connectivity, configure and use DICOM simulators, and capture and analyze DICOM traffic using freeware tools like the DICOM Validation Toolkit.

intended audience:

• Biomedical equipment technicians
• Biomedical and clinical engineers
• Biomedical and clinical engineering managers
• Medical technology managers
• Hospital IT staff
• Radiologists
• Any professional who supports the field of medical technology

product number
Tuition: 2020786-126 $3,500
Tuition & lodging: 2020786-127 $4,055
Tuition, lodging & air: 2020786-128 $4,950*

*US only

delivery method
class

length of course
3 days

IT skills required
GE Essentials of Healthcare IT or equivalent

program information
Please visit www.gehealthcare.com/training for the most current information on dates and locations.