Save Time with Electronic Medication Prior Authorization (EMPA)

Manual medication prior authorization processes...

Cost clinical teams time
- 8 hours per physician per week¹
- $2-14k per physician per year¹

Decrease patient satisfaction
- 20% of patients walk away without getting their prescription³

Delay time to treatment
- Some patients wait to get their medications for up to 4 weeks²

EMPA helps you streamline and expedite the process.

Prior authorizations (PAs) automatically routed to Pharmacy Benefits Manager (PBM)

Real-time health plan responses delivered to the EMR

Forms auto-populated with patient demographics

Fully electronic submission (no faxes, portals)

Only relevant questions required

Complete EMR integration

² Managed Healthcare Executive, Moeller, Manage Medical Advances with Automated Prior Authorization, 2009

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EMPA helps increase provider efficiency and enhance care quality.

Clinical teams spend less time responding

~35% of EMPAs result in automatically approved prescriptions – no provider input required.

~50% Average reduction in number of required PA questions.

Connected to most health plans

Electronically connects providers to over 85% of PBMs covering 225M lives in 2016.

Approvals often received before patient arrives at pharmacy

7 seconds Median PBM response time (PA Initiation Response)

39 minutes EMPA provides a real-time connection that produces rapid median approval time.

The right prior authorization questions time after time

EMPA presents physicians with patient- and plan-specific questions automatically.

What’s more, patient data is pre-populated, eliminating the need to complete prior authorization forms manually.

“Electronic medication prior authorization (EMPA) is so much more efficient than the manual process. Now, we often receive approvals automatically without taking any action. When intervention is required, we only have to address a handful of questions. In the first 3 days after our upgrade, EMPA saved our nurses over 10 hours of processing time per prescribing provider.”

Michael Gaylor, Administrator Allergy ARTS

Saved 10 hours per provider in first 3 days

Sources:
1 All EMPAs Q1 2016. 2 EMPAs from sample of customers over one day in 2016. 3 EMPAs Q4 2016. 4 All EMPAs Q4 2016. Denials may take longer.

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