Benefits: Optimize your practice management investment

- On average, GE Healthcare Consulting teams perform hundreds of consulting engagements every year.
- 100% of surveyed productivity assessment customers were satisfied with the productivity consultants’ knowledge and expertise.
- 80% of surveyed customers are highly likely to implement productivity assessment recommendations.
- 93% of surveyed customers are highly satisfied with productivity assessment analysis.

Are you ready to amplify your revenue cycle performance?

Many practices are unaware of underlying issues that may be impacting their Claim-to-Cash turnaround. Our Productivity Assessment service provides a thorough data examination to gain insight into how your practice manages claims throughout the system and help you optimize your practice management investment.

The Productivity Assessment is a results-driven process designed to help identify efficiency gains, workflow enhancements, and areas that may need focused attention and additional end-user training.

Key benefits include:

- Helping increase revenue cycle efficiencies
- Accelerating payments
- Improving staff productivity

Methodology
GE Healthcare accesses a practice's database remotely or onsite to benchmark performance and identify opportunities for improvement. The assessments include:

- **Financial Analysis**
  - benchmark your practice's performance against national averages and best-performing practices

- **Visit Lifecycle Analysis & Workflow Review**
  - examine visit statuses which are a necessary driver of the billing workflow and compare your processes to top performers'

- **System Configuration Review**
  - examine overall system configuration and settings to identify underutilized functionality and identify setup errors or inconsistencies that may result in additional manual effort or inefficiencies

**Outputs you can act on**
At the conclusion of the Productivity Assessment, GE Healthcare will supply a report recommending changes intended to increase percentage of first pass pay rate, accelerate payments, and improve staffing productivity. The report may address:

**System configuration, set up, and settings, such as:**
- Allocation sets & types
- Insurance carrier settings
- Electronic remittance advice

**Billing and EDI processes, such as:**
- Electronic eligibility
- Patient statements
- When to manually select visit status assignments
- Timing and frequency of visit status queries, review of clearinghouse reports, and when to follow up on claims at each stage in the visit cycle
- Visit owner assignments
- Actions to advance claims through the billing cycle faster and resolve unpaid claims
- When to adjust the balance off
- Applying deposits and batch closing

**Elevate your performance**
Leverage GE Healthcare's experienced team to accelerate your continuous improvement. Contact our team to help you:
- Helping increase revenue cycle efficiencies
- Accelerate payments
- Improve staff productivity

**Learn more**
Email inside.sales@med.ge.com to speak to a representative today.

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