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Care Area Workflows
Care Area Workflows

**Centricity Perinatal Database Swap: Best Practices**
This session covers the pros and cons of a complete dataswap and best practices for a smooth conversion.
*Type: Best Practices/Case Study*

**Centricity Perinatal Interoperability**
This session provides a review of Centricity Perinatal interoperability with an emphasis on new interface offerings within the last year. We will also solicit Centricity user feedback on future development for interfaces – for example, support for Clinical Document Architecture (CDA).
*Type: Roundtable/Discussion Groups*

**Centricity Perinatal Productivity and Revenue generating ideas – Peer to Peer**
Monday Roundtables are hour-long sessions that provide attendees with an informal forum for discussing new trends, issues, and other emerging topics of interest to the Healthcare Community. During the session, the leader briefly introduces the topic and then facilitates an open discussion with the gathered audience. Participants are encouraged to continue the dialogue after the session and conference have ended.

What does a roundtable session look like? The room will be set up to facilitate a conversation. When the session begins, the presenters offer their presentation to those seated at their table and facilitate a conversation. Ask a staff person for directions to tables.

Come and join us to discuss Centricity Perinatal productivity and revenue generating ideas. During this session one of our lead Clinical Configuration Consultants will share one idea on out-bounding ICD10 codes for Meaningful Use requirements. We know there are many other ways to use the product to help enhance productivity and revenue so come join us for further discussions.
*Type: Roundtable/Discussion Groups*

**Centricity Perinatal Vision and Planned Roadmap**
Join this session to hear the General Manager of Centricity Perinatal, Tamara Grassle, discuss the vision and planned roadmap for the Centricity Perinatal product.

**Product Exploration**

**Centricity Perinatal: Documenting Bishop Score Usage for Labor Induction and Augmentation**
Join this session to learn about Bishop Score utilization for labor induction/augmentation and how to implement and use Centricity Perinatal documentation. Attendees will develop an understanding of the Bishop Score, its importance in determining cervical readiness for labor, and describe documentation in Centricity Perinatal to assist with patient management using Best Practices/Evidence-Based Practice. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours.
*Type: Best Practices/Case Study*
Care Area Workflows

**Centricity Perinatal: Epic Challenge Made Easy**

This session focuses on how Rockford Memorial Hospital utilized best practices and features of Centricity Perinatal, such as the strip annotations, to build their Epic interface. The staff pre-built the needed flowsheets, user IDs, and passwords to make the Centricity Perinatal - Connect upgrade go smoothly and enhance the ability to document at the bedside. Evidence based practice guidelines were used to build documentation from Epic into Centricity Perinatal. Centricity Perinatal is flexible in the ability to use the language of Epic, whereas the Centricity Perinatal content is precise in the requirements. Using the interface connectivity provided the flexibility to complete the project successfully with excellent staff satisfaction.

Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours

*Type: Best Practices/Case Study*

**Centricity Perinatal: Perinatal Care Core Measures**

Since 1999, the Joint Commission has been gathering data on core measures, including the perinatal care area. Join us for an in-depth discussion on the perinatal core measures and how Centricity Perinatal can help you in managing the reporting requirements.

Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours

*Type: Product Exploration*

**Centricity Perinatal: The Value of Info Box in Labor Management**

Having accurate data on the patient’s status throughout labor and delivery is critical. A software tool known as Info Box can keep clinicians apprised of this dynamic, rapidly changing data, enhancing labor management and helping reduce patient risk. In this session, Centricity Perinatal system managers can learn about the build and the use of Info Box in their systems. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours

*Type: Skill Building*

**Centricity Perioperative: 3 Levels of Pre-Operative Automation with ePREOP – Peer to Peer**

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Topics are:

Learn about the 3 Levels of Pre-Operative Automation from Reid Wilburn, COO of ePREOP with a presentation and demonstration of the ePREOP product.

*Type: Roundtable/Discussion Groups*
Care Area Workflows

Centricity Perioperative: Business Objects Reporting and Analytics Roundtable
Learn about innovative ideas to improve your Centricity Perioperative business objects reporting and analytics capabilities. You can also ask questions and gain insight into how these innovations might be applied to help your organization.
Type: Roundtable/Discussion Groups

Centricity Perioperative: Business Objects Reporting and Custom Reporting to Enhance Perioperative Performance
Using Custom Reporting and Business Objects to simplify the necessary reporting in the Perioperative Environment. This will include Webi Reports as well as Crystal Reports. Discuss ways to automate the reports, shortcuts, and tips.
Type: Roundtable/Discussion Groups

Centricity Perioperative: Care Coordination Using Centricity Perioperative
The perioperative area utilizes the greatest number of disciplines in one care location of any department in a healthcare facility. It is a time compressed, fast paced arena that requires precise care coordination and excellent communication within the surgical team. In this session we will discuss how Centricity Perioperative can help perioperative departments enhance team communication, patient throughput, and patient safety.

Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours.
Type: Best Practices/Case Study

Centricity Perioperative: Care Planning Using AORN Syntegrity
All acute care hospital accreditation agencies and the Centers for Medicare and Medicaid Services require hospitals to plan the patient’s care, treatment and services based on the needs identified by an assessment, reassessment and results of diagnostic testing. Perioperative nurses use the nursing process to develop the surgical patient’s plan of care and to evaluate if the nursing interventions implemented have achieved the desired outcomes. The AORN Syntegrity Framework, structured around the PNDS language 3rd edition, incorporates standardized data sets for documentation that are associated to the clinically relevant and uniquely coded PNDS concepts. Structured to replicate the nursing process, the assessment, implementation and evaluation PNDS concepts are mapped to a patient’s outcome and can be reported in a formal care plan format. AORN and other professional associations offer recommended practices, standards and guidelines that inform nursing practice and drive evidence-based care along with providing data elements for documentation. These data elements structured according to the PNDS language allow perioperative nurses to communicate the patient’s plan of care, their response to treatments and interventions, and movement toward outcomes in an effective, efficient and standardized format. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours.
Type: Best Practices/Case Study
<table>
<thead>
<tr>
<th>Centricity Perioperative: Clinical Documentation, Integration and the Value of Information Sharing</th>
<th>Learn about innovative ideas from customers who have used Centricity Perioperative to improve their clinical documentation and integration and get a chance to ask questions and gain insight into how these innovations might be applied to help you improve your organization.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type: Panels</td>
<td></td>
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<tr>
<td>Centricity Perioperative: Connectivity and the Value of Information Sharing</td>
<td>Connecting Centricity Perioperative with your EHR, materials, and other systems can be easy and add signification value to your health system. Learn about connectivity options, capabilities, success stories, the value this type of connectivity brings, and how GE can take on the majority of the work to connect Centricity Perioperative with your other systems.</td>
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<tr>
<td>Type: Best Practices/Case Study</td>
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<tr>
<td>Centricity Perioperative: High Acuity Care Vision and Business Update</td>
<td>Please join us for an update on the high acuity care business performance and future vision from the General Manager of the Centricity business. You will also hear an overview of the sessions being offered around Centricity Perioperative so that you can maximize your time at Centricity LIVE.</td>
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<tr>
<td>Type: Product Exploration</td>
<td></td>
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<tr>
<td>Centricity Perioperative: Innovations in Perioperative Supply Chain Round Table</td>
<td>Learn about innovative solutions from Centricity Perioperative to improve your perioperative supply chain and get a chance to ask questions and gain insight into how these innovations might be applied to help you improve your own organization.</td>
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<tr>
<td>Type: Skill Building</td>
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<tr>
<td>Centricity Perioperative: Releases and Planned Roadmap</td>
<td>Hear about recent releases of Centricity Perioperative and the benefits that can be obtained from their adoption. You will also learn about the major themes for the Centricity Perioperative planned product roadmap for the next few years.</td>
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<td>Type: Roadmap</td>
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<tr>
<td>Centricity Perioperative: Using Data and Analytics to Enhance Operational and Financial Performance in the OR</td>
<td>The operating room is a critical care area that represents a large percentage of total hospital costs and an even greater chunk of total hospital revenue. Given this, it’s not surprising that the perioperative services area has been under ongoing evaluation for financial improvement through cost containment and revenue cycle efficiencies. Learn how GE Healthcare IT is creating new product innovations to use data and analytics to enhance performance in the OR and how Akron General has driven improvements using Centricity Perioperative.</td>
</tr>
<tr>
<td>Type: Best Practices/Case Study</td>
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</tbody>
</table>
Care Area Workflows

How Centricity Perinatal can Complement Your EMR
When you make the move to an EMR system, you have many choices to make. When it comes to your perinatal clinical information system, you ultimately have one question to answer: where do I want to document? This session is designed to help you answer that question by focusing on two different approaches. Some customers elect to document fully in their EMR and utilize Centricity Perinatal for surveillance only. With the Connect module and an interface, the user can see the note from the EMR correlated to the fetal strip. The preferred approach by other customers is to identify a set of items to annotate directly on the fetal strip and then use an outbound interface to populate the EMR’s flowsheet with these items. Join us for a discussion of the benefits of the different approaches and which one might work best for your institution. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours

Type: Roundtable/Discussion Groups

How Centricity Perinatal Can Help You Achieve Meaningful Use
Centricity Perinatal has taken a proactive approach to Meaningful Use modular certification. Join us for an interactive discussion on GE Healthcare’s modular certification approach; Stage 2 status and what we are hearing from our customer base; and options and recommendations for utilizing Centricity Perinatal data in your Meaningful Use attestation. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours

Type: Best Practices/Case Study

Modern Technologies and Centricity Perinatal
The Centricity Perinatal product has embraced many new technologies in the 21st century and this session will describe how these can improve the system operation. Topics include server and client virtualization, context sharing - SSO, LDAP connections to Active Directory, and HTML5 browsers

Type: Product Exploration

Our Services, Your Success
In this session, you will meet some of our service team members, who will provide an overview of new and existing services available for Centricity Perinatal, Centricity Perioperative and Centricity Cardiology. Learn how customers like you are achieving increased productivity and enhanced performance by leveraging GE Healthcare’s IT services. In addition, they will provide a demo of the Healthcare IT & Performance Solutions’ Service Portal, designed to help you access and share information quickly by being:

- A single access point for all your IT service needs, including eService, education resources and the project management portal;
- An information hub for product reference materials, trending industry news, and announcements on scheduled events and product updates;
- An interactive collaboration community, where you can gain insights into key topics and share best practices with other Centricity users and GE Healthcare service employees.

Type: Product Exploration
Care Area Workflows

**Productivity Jam Session - Meeting with a Centricity Consultant**

**Option 4**

Online booking for JAM sessions is closed. To schedule a JAM session email lynn.wasielewski@ge.com or if you are onsite at the conference, visit the GE booth or room 301 to schedule a time.

- Ever wonder if you could increase system utilization?
- Ever want to know whether modifying your current workflows could lead to increased productivity?
- Ever wonder if potential improvements to system performance or workflow effectiveness could really deliver ROI?

Sign up for a private 30-minute meeting with one of our Centricity consultants to discuss current opportunities to improve system performance and workflow effectiveness with your Centricity solution. Our consultants are trained to help identify solutions to improve staff utilization, optimize current functionality, minimize downtime and enhance business performance.

*Type: Current Events*

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**Productivity Jam Session - Meeting with a Centricity Consultant**

**Option 6**

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*Type: Current Events*
Care Area Workflows

Productivity Jam Session - Meeting with a Centricity Consultant Option 8

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Type: Current Events

Who Should Lead the Transformation to Value Through Clinical Integration – Physicians or Hospitals?

In today’s healthcare environment, physicians and health systems are examining their role in the transformation to clinical integration and fee-for-value-based reimbursement. Hospitals have traditionally led transformation efforts because of their ability to provide administrative support and access to capital. More recently, however, physicians are investigating how they might develop their own clinically integrated networks (CINs) in an effort to remain independent, maximize potential return on investment, or “control their own destiny” in this rapidly changing industry. This session describes the rationale behind that decision and the differences in the current options available. Furthermore, the session will focus on the two approaches to clinical integration (hospital-led and physician-led) and discuss how technology, quality and finance remain at the center of the development process, regardless of the approach.

Type: Current Events
Electronic Medical Records
Electronic Medical Records

A Data Drive Approach to Cleaning Up Clinical Content
At Memorial Hermann Medical Group, Centricity was implemented without any overall standards, governance or a style guide to help add consistency to new forms. As a result, the system was not well used, or accepted by providers. A data driven approach was used to help clean up and re-launch the system. An analysis of 3 years of ordering data formed the basis for the design of new custom lists. Code was added to all existing forms to create a log of their use. The log data allowed the team to inactivate more than two-thirds of the forms. A new governance council created standards for forms and change management to help guide a clean up of existing forms. The combination of these approaches both simplified and standardized the clinical content of the system, improving overall use and acceptance.

Type: Skill Building

Be Prepared for Your Meaningful Use Audit: Creating a Robust “Book of Evidence” and Effective Internal Mock Audit Processes
One in twenty (5%) Eligible Hospitals will be audited! Meaningful Use audits will request proof that requirements were met for specific objectives. It’s not a question of “if” you will be audited, but “when.” This session will provide an overview of the process by which you develop your “Book of Evidence” and the types of documentation to include. You will learn how to conduct an internal mock audit to arrive at a replicable, systematic approach to audit requests, including examples of monitoring tools that you can apply to your audit preparation processes. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours.

Type: Best Practices / Case Study

Business Update for Centricity Practice Solution and Centricity EMR Customers
Join us for a business update for Centricity Practice Solution and Centricity EMR customers.

Type: Current Events

Centricity Enterprise Business Update
Centricity Enterprise leaders will review the company’s strategy and provide an update on Centricity Enterprise progress and direction.

Type: Product Exploration

Centricity Enterprise Documenter Update
This is a joint presentation between Dr. Jeffery Riggio of Thomas Jefferson University and GE. Dr Riggio will discuss the deployment of Centricity Enterprise Documenter at Thomas Jefferson University Hospital, focusing on the development of workflows for appropriate billing assessment and ICD-10 documentation. GE will provide an overview of new features capabilities and clinical content available with the latest version of Centricity Enterprise Documenter, focusing on the Emergency Department setting. GE will also give an update on the rollout of documenter at other customer sites. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours.

Type: Best Practices / Case Study
Centricity Practice Solution - Are You Ready for ICD-10 and Beyond?

This session focuses on the changes in Centricity Practice Solutions - both PM and EMR - to accommodate the coding requirements for ICD-10. Now that you are ready to begin your journey toward implementing ICD-10 it is important to have a basic understanding of what ICD-10 is and how it works. This session will cover considerations to help you review the final rule; understand the basics of the code structure; learn the fundamentals of ICD-10 and General Equivalence Mappings; communicate transition plans across the organization; and review certification requirements, if you have or plan to have certified coders. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours

Type: Current Events

Centricity Practice Solution - Planned Roadmap for EMR and PM Functionality

Join us for an in-depth look at our plans for enhancing EMR and PM functionality in Centricity Practice Solution.

Type: Roadmap

Closed Loop Care Coordination and Population Health

Population Health Management (PHM) is key to achieving the goal of accountable care – improving quality and outcomes while reducing the total cost of care. In this session, we will focus on the 4 competencies required for successfully implementing a population health management system:

1. Aggregating and normalizing patient data from many disconnected sources;
2. Stratification and prediction of the clinical and financial risk of the covered population;
3. Identifying care gaps, coordinating and managing care across a community of healthcare providers along the care continuum;
4. Engaging and empowering patient in their own care.

In addition, we will introduce an emerging 5th: Integrating these competencies with existing systems and workflows to achieve a closed loop care delivery system.

Type: Best Practices/Case Study

Electronic Medical Records Core Capabilities for Population Health Success

This session will focus on the Caradigm portfolio of population health solutions and the market.

Type: Best Practices/Case Study
Electronic Medical Records

Countdown to ICD-10: Your 17 Month Preparedness Plan*
ICD-10 Preparedness Checklist
* EMR and Revenue Cycle Workflow Convergence
* Best Practices: Custom Problem List management, ICD-10 Search and Select techniques, Pre-claim submission auditing, Post-rejection review, re-submission and re-education. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours.
Type: Best Practices/Case Study

Creating Calm Out of Chaos
At our Academic Health Center, we started on the journey of utilization of EMR in 2010/2011 with standardized forms. As we rolled out our out of the box forms, it became obvious that specialist providers - Orthopedics and Surgery – required tailored documentation ability. Our team has been able, using multiple methods and programming types to create various forms that improve the workflow and provider satisfaction for those groups. These changes have also allowed the capture of data for measuring various metrics – MU, PQRS, etc. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours.
Type: Best Practices/Case Study

Data Security and Privacy in Healthcare
The healthcare industry is transitioning toward a complete electronic record system. Every organization needs to proactively protect the data for security and privacy. The options considered should address customers' expectations while meeting regulations such as those contained in the Health Insurance Portability and Accountability Act (HIPAA). Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours.
Type: Best Practices/Case Study

EDI Gallery Walk for Centricity Group Management Customers
This session will be an EDI presentation geared toward Centricity Group Management customers and workflow.
Type: Product Exploration

Embracing the CQM: Making Quality About More Than Meaningful Use Attestation
Woodcreek Healthcare is primarily a pediatric practice and we attested as EPs for Medicaid. In Stage 1 the Quality Measures chosen for attestation were given little focus as our concentration and efforts were directed on meeting thresholds for the Core and Menu MU Stage 1 measures. In Stage 2 our practice decided to embrace the nine quality pediatric measures. This presentation will show how we integrated our quality goals into our policies and procedures and how we used CPS 12 functionality and Clinical Support Decision assimilation to reach our CQM goals.
Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours
Type: Other
Electronic Medical Records

eRxing Development and Implementation Story
This presentation provides historical background on eRxing and discusses development issues and challenges, including the challenges of working with a vendor within a vendor. You will also get insights into how we developed an implementation strategy that encompassed the complexities of establishing a registration process for all 2000+ prescribers, as well as the Go-live support model used and how we met Meaningful Use statistics. We will discuss lessons learned – such as the importance of not overlooking what may appear to be the small stuff – and challenges for the future. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours

Type: Best Practices/Case Study

Financial Management and Electronic Medical Records Peer To Peer Networking room #2
Please note room 205 and 207 will be combined for Peer to Peer Networking

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What does a roundtable session look like? When you walk into a roundtable room you will find a table with 8-10 chairs. When the session begins, the presenters offer their presentation to those seated at their table and facilitate a conversation. Ask a staff person for directions to tables.

Topics are:
• Best practices for denials management and eligibility checking
• What now? The impact of the ICD-10 Extension
• Patient billing strategies and best practices
• Managing the increase in high-deductible health plans
• Managing Patient Population Health
• ACOs – physician considerations
• ACOs – IT considerations
• MU2 preparations Patient engagement
• End-to-end care coordination
• Enhancing Clinical efficiency Patient-centric models of care delivery
• Informatics and Business Intelligence Strategies to minimize RAC audits
• Implementing a Bundled Care Contract
• Movement towards capitated contracts
• Moving from revenue cycle management to profit cycle management
• Managing Shared Savings Contracts

Type: Roundtable/Discussion Groups
Electronic Medical Records

Healthcare Reform and the Affordable Care Act
This session will provide a review of the current state and the likely direction of federal, state, and private sector healthcare reform efforts.
Type: Current Events

How to Augment the Enterprise EMR
Many leading healthcare systems are facing a number of complex challenges, including managing change through mergers and acquisitions, new models for accountable care and patient-centered medical homes, population health management, and meaningful use, to name a few. In order to meet these challenges effectively, they need to change their information technology strategy. Moreover, this change must be made without compromising or disrupting ongoing patient care and without hindering or precluding future innovation. An enterprise EMR is certainly a necessity but no longer sufficient. They need to transparently connect and share data not managed by the EMR, both now and in the future. They also need to continue to deliver additional innovation, at their own pace, in a manner that fits seamlessly within their overall vision. This session will describe how one large healthcare system is using HealthShare, InterSystems’ health informatics platform, to provide interoperability for both data and applications, and as a platform on which to deliver additional solutions.
Type: Current Events

Leveraging a Scalable Enterprise Infrastructure for Effective Strategic Analytics
In this session, BI (Business Intelligence) and analytics experts from GE and Mayo Clinic will share with attendees how Mayo Clinic is leveraging clinical data from Centricity Enterprise in the form of a scalable Business Intelligence solution. Learn how the institution is meeting Meaningful Use reporting requirements and driving other key business initiatives using one integrated platform. Questions and participation from audience members is highly encouraged. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours
Type: Panels

Meaningful Use 2014 Prep Recap Part 1
Attend this series of sessions for a refresher on how you can use Centricity Practice Solution and Centricity EMR to help you prepare to meet the Meaningful Use requirements. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours
Type: Current Events

Meaningful Use 2014 Prep Recap Part 2
Attend this series of sessions for a refresher on how you can use Centricity Practice Solution and Centricity EMR to help you prepare to meet the Meaningful Use requirements. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours
Type: Current Events
Electronic Medical Records

Meaningful Use 2014 Prep Recap Part 3
Attend this series of sessions for a refresher on how you can use Centricity Practice Solution and Centricity EMR to help you prepare to meet the Meaningful Use requirements. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours
Type: Current Events

Meaningful Use in 2014: Stage 2 So Far and Stage 3 on the Horizon
This session highlights key progress, pitfalls and learning’s from Stage 2 of Meaningful Use as well as the latest information on likely directions in the content and timing of Stage 3 (and beyond). The discussion will cover both Eligible Professionals and Eligible Hospitals. Time for Q&A/Discussion will be provided. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours
Type: Current Events

MU Clinical Quality Measures - How is it going?
Using Centricity Enterprise to meet Meaningful Use Clinical Quality Measures. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours
Type: Product Exploration

People, Platform, Processes
This presentation will investigate the intersection of the three main factors that determine the success of technology projects. Through a case study of the deployment of a new Centricity Practice Solution at a busy Federally Qualified Health Center, we will investigate the challenges and ultimate success through the framework of staffing (people), system selection (platform), and workflows (processes).
Highlighted throughout the presentation will be examples of other tools to help ensure project success from a variety of sources. Examples and frameworks from project management, human psychology, and lean production techniques will be explored.
Type: Best Practices/Case Study

Primary Care has Magician Staff with Centricity Practice Solution
Using the EHR effectively enables a practice not only to get a financial return on investment but also helps improve patient satisfaction. Efficient patient flow through the office decreases the number of handoffs in a primary care practice which in turn decreases the number of potential mistakes in patient care delivery. In our office, we identified that we were not using Centricity Practice Solution to its fullest potential. After reviewing our patient visit workflow we decided to decrease the number of handoffs during the patient visit. By using the electronic chart to monitor the patient visit progress, one staff member was able to check a patient in and get the orders processed for the patient visit while the doctor is still with the patient, and expedite the checkout process. Patients thought that the staff was magic and felt they were receiving very individualized care. One office staff position per provider was reduced. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours.
Type: Best Practices/Case Study
Electronic Medical Records

**Productivity Jam Session - Meeting with a Centricity Consultant Option 3**

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*Type: Current Events*

**Protocol driven charting of titration IV’s in the EMR**

Iterative workflows are a crucial component of patient care and clinical practice(s) in the acute care environment. Therapies frequently include time sensitive actions based on a patient’s laboratory result(s), weight (providing direction for therapy/dosing), and/or condition. These are clinically sound and routine practices that are currently cumbersome to clinicians in an electronic environment. This is due to multiple and predefined orderable items being triggered by a single event, finding, and/or value (i.e. aPTT level on a heparin infusion).

Our objective: the automation of implementing these predefined treatments and follow up tests/actions is the precise safety, efficiency, and performance improvement tool(s) that an EMR has the power to support. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours

*Type: Product Exploration*
Electronic Medical Records

Providing Care Anywhere, Anytime on Any Device
Attendees of this session will learn how the cloud is transforming healthcare service delivery and consumption. We will discuss some of the key industry challenges associated with cloud adoption such as security & compliance concerns, and explore some of the significant benefits that can be realized with “balanced cloud solutions” through the lens of real-world deployments and case studies. We will also take a look at what’s coming next with the Internet of Things; a multitude of Internet-connected devices that change the way we monitor health and wellness, treat patients, and interact with the world around us.

Type: Current Events

Quick Wins with Centricity Enterprise
Centricity Enterprise customers will describe innovative ways they utilize Centricity Enterprise to solve problems and to meet institutional needs. This is a sharing session of ideas that will help you get more out of your investment in Centricity Enterprise.

Type: Best Practices/Case Study

Safety Enhanced Design, Usability, and Shared Opportunity
This session focuses on Meaningful Use Stage 2 required activities aimed at improving the usability of EHRs (Safety Enhanced Design). The industry should expect the usability bar to be raised as part of Meaningful Use Stage 3 requirements. This talk will present GE Healthcare activities conducted in support of Meaningful Use Stage 2 Safety Enhanced Design certification for both ambulatory and acute EHR products and describe GE’s continuing efforts to improve EHR usability as Meaningful Use Stage 3 approaches. In addition, the interaction of GE Healthcare product team usability maturity and customer usability maturity will provide a framework for discussing opportunities to work together for continued improvements in the effectiveness, efficiency, and satisfaction of GE’s EHR products.

Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours

Type: Current Events

Sochi Olympic Games - Case Study
The United States Olympic Committee successfully used Centricity Practice Solution to track and trend injury and illness for Team USA in the past two Olympics. This presentation explores the expandability and portability of Centricity Practice Solution across the globe as well as provide case studies of how the system is used in the elite sports medicine environment. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours

Type: Best Practices/Case Study

Streamline Your Office Processes - Cut Costs and Improve Satisfaction
In this session participants will learn how one practice (Ortho NorthEast) uses Centricity PM and EHR to enhance front office workflows and reduced staff while decreasing errors. Attendees will see demonstrations of the workers’ screens and detail of the workflow throughout the presentation. The speakers will demonstrate...
Electronic Medical Records

how they have leveraged the use of a portal, secure messaging, electronic eligibility, a check-in kiosk and EHR to streamline workflow all through PM using appointment statuses. The presenters will also reveal how they developed an automated On Time Board that informs patients about the providers’ timeliness - a significant patient pleaser! The speakers will demonstrate how many of these data sets and processes were combined to create a mission control so that practice staff know where patients are in the clinic, if there are back logs, and so forth. Finally, how this data is then saved and analyzed overtime to improve future appointment templates and best manage staffing and building resources.

Type: Best Practices/Case Study

Successful Implementation of Centricity Practice Solution at a University-based Training Clinic: The Loyola Clinical Centers, Loyola University Maryland

University-allied health training clinics are an emerging market for PM/EMR vendors. In order to provide state-of-the-art training in the areas of clinical documentation and current clinical business practices, the Loyola Clinical Centers (Loyola University Maryland) purchased and implemented Centricity Practice Solution as a two-year project between 2011-2013. This session will describe the keys to successful implementation of Centricity Practice Solution in an interdisciplinary university-training clinic for student clinicians in audiology, literacy, pastoral counseling, psychology, and speech-language pathology from the perspective of the clinical and technology services project leads. The session will also explore the implementation challenges related to the unique requirements and expectations of training clinics as well as successful solutions to mitigate those challenges.

Type: Best Practices/Case Study

Surgeries Made Easy

See how Orthopedics NorthEast (ONE) has used Centricity products to facilitate surgeries and interventional procedures, from requesting the procedure to documenting the recheck visit. The first part shows how clinical staff can request a procedure to be performed, how preoperative appointments and clearances can be set up and documented, and how patient-specific instructional handouts can be generated. The second part shows how procedures can be documented without a transcriptionist, how surgical cases can be completed and generate status posts, and how recheck visits and post op phone calls can be assisted by the entire process. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours.

Type: Best Practices/Case Study
The Value of Real-time Insight – Remote Monitoring and Remote System Management

Today productivity is paramount. Healthcare organizations must manage the health of a defined population, get paid for maintaining and improving quality of care, and perform predictive modeling to help improve patient outcomes. Combined, these pressures push IT departments and end-users to do all they can to get the most from the systems they use.

With GE Healthcare’s Remote Monitoring and System Management, organizations get real-time insight to optimize IT system performance and IT department productivity helping lower cost, improve program quality, and deliver greater system uptime. GE is paving a new path and expanding the definition of system monitoring and remote system management to bring greater value to its customers.

In this session, the GE Team would like to share the latest and greatest efforts tied to remote monitoring and remote system management. In turn, we'd like to facilitate an interactive discussion to receive feedback around system monitoring and remote system management related service offerings.

Type: Other

Understanding Your CPS PM Data

This session will review the CPS data model and examine common tables and fields used in building custom reports. The session will also discuss how to build relationships between tables using primary and foreign keys and examine the sections of a SQL query.

Type: Skill Building

Use of Healthcare Information Exchanges (HIEs) with Centricity Enterprise

This session dives into the interoperability of Centricity Enterprise in conjunction with an HIE. The session will cover three main topics. There will be an update of Centricity Enterprise strategy and direction related to providing patient information to HIEs, along with an update of capabilities that support Meaningful Use objectives. We will also discuss the use of an HIE at Mayo Clinic along with insights into the future direction planning that is occurring at Mayo Clinic related to the expanded use of HIEs. Finally, this session will also provide insights into the implementation of a regional HIE spearheaded by Huntsville Hospital and the integration with their Centricity Enterprise system. In advance of the Centricity LIVE conference, the PAG/CUE organization will be sending out a survey for all Centricity Enterprise customers, to gather information related to customer experiences associated with planning, implementation, and use of HIEs at their sites. The results of this survey will be shared at this session. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours.

Type: Product Exploration
Electronic Medical Records

User Experience and Usability Strategy in GE Healthcare Software

Explanation and demonstration of how GE Healthcare is making user experience and usability part of our software development DNA. The session will introduce and explain formative usability techniques through the use of Centricity Practice Solution and Centricity Enterprise Meaningful Use 2014 project case studies. Techniques include: design standards, screen checklists, usability testing of prototypes, cognitive walk-throughs and expert reviews. As a demonstration of a usability maturity model, findings from the formative analyses will be shown as an input to summative usability studies.

Type: Other

Using Centricity Practice Solution to Help you enhance your care Quality and Cost of Health Care

The Alliance of Chicago, in partnership with the University of Chicago and funding from the Center Medicare and Medicaid Services has developed a health service delivery innovation to transform referrals and health information data flow from health care sites to community-based organizations on Chicago's South Side called CommunityRx. This presentation will cover an overview of the CommunityRx project, demonstrate the power of linking Centricity EMR with a community asset mapping program, known as MAPSCorp which was developed by the University of Chicago, and present a new type of patient centered prescription called a Health eRx.

The presenters will share results of the project including the frequency and utilization of the Health eRx, impact on patient care and clinical outcomes, and how they support patient centered medical home criteria.

Type: Best Practices/Case Study

Using Centricity Tools to Help Create a Flawless Patient & Provider Experience

Mistakes are time consuming, costly, and often results in patient dissatisfaction. There are too many rules for staff and physicians to remember! It becomes nearly impossible to remain efficient and do the right thing every time. Training staff to understand the workflows with too many rules can cost the practice too much downtime. The audience will learn how they can speed up training if forms facilitate doing the right thing. Participants will discover how to optimize the GE EHR software to create a delightful, accurate and efficient patient and provider experience from automating physician preferences in appointment scheduling to clinical workflow and everything in-between.

Type: Best Practices/Case Study
Enterprise Imaging
Enterprise Imaging

**Advanced Visualization - Today’s 3D Workflow Environment**
This Advanced Visualization presentation will explore current 3D processing benefits and pain points as part of today’s workflow environment.
*Type: Product Exploration*

**Any Image, Anywhere - Zero Footprint Viewer**
Mobility with ZFP: Help enhance patient care by having access to patient information. Enable your EHR systems to display imaging results and cross-community sharing of patient data on an HIE. Improve physician satisfaction by enabling them to use a broad set of capabilities to view radiology, cardiology and non-DICOM images. Do this while actually reducing the burden on IT and adopting interoperability best practices by using the GE Healthcare Universal Viewer - Zero Footprint, which does not require any software install, and runs on a PC, Mac or iPad. Approved by the ASRT for continuing education credit.
*Type: Product Exploration*

**Centricity Clinical Archive Image Lifecycle Management Module Overview**
This demo session overviews the benefits of the Centricity Clinical Archive Image Lifecycle Management (ILM) Module. The ILM module allows organizations to move, compress or delete studies from the Enterprise Archive which reclaims valuable storage space. Approved by the ASRT for continuing education credit.
*Type: Product Exploration*

**Centricity Imaging Analytics Real-time Dashboard**
This session explores the benefits of the Centricity Analytics Real-time Dashboard. This session includes a product demo.
*Type: Product Exploration*

**Centricity RIS-IC Planned Roadmap**
The Centricity RIS-IC Product team will present and discuss the current planned product roadmap, focusing on enhancements and improvements driving clinical excellence, lower cost of ownership, and better supportability.
*Type: Roadmap*

**Centricity RIS-IC Workflow Continuity Solution**
This presentation will discuss the collaboration between GE Healthcare and the University of Pittsburgh Medical Center to build a workflow continuity solution for Centricity RIS-IC. We will discuss success in using this solution to reduce downtime impact on the enterprise and on 24 x 7 radiologists. Approved by the ASRT for continuing education credit.
*Type: Best Practices/Case Study*
Demystifying The Cloud - Overview and Panel Discussion

Will provide general education on Cloud technology including industry standard definitions and prevailing delivery and deployment models. The session will also provide research based information on the drivers and extent of cloud adoption in the healthcare industry. In addition, the session will address key uses of cloud technology in clinical settings, benefits, key considerations for evaluating cloud technology and highlight future trends around the potential of cloud computing in the healthcare industry.

Type: Panels

Dose Management What’s going on in the industry?

Dose Management is a top priority for healthcare providers worldwide. Understand what is changing in the industry and how this will impact your organization. Learn about what dose monitoring solutions can provide and how to utilize the data across your entire organization.

This session also reviews the approach to building a robust dose tracking and reporting system using Centricity RIS-IC and DoseWatch products, incorporating modality data ingestion from GE Healthcare and other vendors.

Type: Current Events

Enterprise Imaging Overview and Updates

This session examines the capabilities of Universal Viewer to make clinical insights accessible in one place for the user. Specifically we will discuss how Universal Viewer helps reduce swivel chair, eliminates the need to access multiple workstations, and brings new tools like smart reading protocols help streamline processes.

Type: Roadmap

Enterprise Imaging: Ensure system-wide diagnostic accuracy and confidence! Peer to Peer

Monday Roundtables are hour-long sessions that provide attendees with an informal forum for discussing new trends, issues, and other emerging topics of interest to the Healthcare Community. During the session, the leader briefly introduces the topic and then facilitates an open discussion with the gathered audience. Participants are encouraged to continue the dialogue after the session and conference have ended.

What does a roundtable session look like? The room will be set up to facilitate a conversation. When the session begins, the presenters offer their presentation to those seated at their table and facilitate a conversation. Ask a staff person for directions to tables.

Topics are:

- How does imaging productivity impact system-wide care and profitability?
- What value does image consolidation with VNA bring to an organization like yours?
- What is your definition of a universal viewer - can you effectively communicate its’ potential value to your leadership?
- How would you benefit from access to best practices from other institutions via a sharing library? e.g. Protocoling

Type: Roundtable/Discussion Groups
Enterprise Imaging

**Imaging Informatics is being transformed – UPMC Technology**
Development Center Imaging is undergoing a transformation. Join us for a discussion regarding GE Healthcare’s vision for the future of imaging.
*Type: Best Practices/Case Study*

**Improving Enterprise Workflow Through Technologies - a Perspective from UPMC**
This session discusses how Enterprise Workflow will be an important component of the future of imaging as smart technologies and re-imagined solutions help enable collaboration and efficiencies within the enterprise.
*Type: Best Practices/Case Study*

**Next Generation Imaging, Cardiology Vision**
Please join us for a discussion regarding GE’s vision for the future of cardiovascular imaging and mobile workflows.
*Type: Product Exploration*

**Order Right the First Time: Managing Radiology Orders for Maximum Efficiency**
This session centers on enhancements in the management of radiology orders in Centricity RIS-IC 10.8. Focus will be on the extended functions that enhance the quality of order-related information before an exam is scheduled and how this capability contributes to reducing delays or changes that may impact efficiency of staff or resource utilization.
*Type: Product Exploration*

**Our Services, Your Success: Unlocking Your Productivity**
While new technology may offer a clear return on investment, effective training is required in order to maximize adoption and utilization of software solutions. To meet this need, our education services team offers over 80 radiology courses through various delivery methods.

In this session, the education team will present an update on the courses and continuing education credits available for our radiology products, including Universal Viewer, Centricity PACS RA1000, Centricity PACS RA600, Centricity PACS-iW, Centricity Imaging Analytics, Centricity Clinical Archive, and Centricity RIS-IC.

We will also introduce our support model and share best practices from across the product suite demonstrating how customers like you have achieved better outcomes for your internal customers by delivering a more reliable system.

In addition, view a demo of the Healthcare IT Service Portal, designed to help you access and share information quickly by being:
- A single access point for all your IT service needs, including eService, education resources and the project management portal;
- An information hub for product reference materials, trending industry news, and announcements on scheduled events and product updates;
- An interactive collaboration community, where you can gain insights into key topics and share best practices with other Centricity users and GE Healthcare service employees.
*Type: Product Exploration*
Productivity Jam Session - Meeting with a Centricity Consultant Option 2

Online booking for JAM sessions is closed. To schedule a JAM session email lynn.wasielewski@ge.com or if you are onsite at the conference, visit the GE booth or room 301 to schedule a time.

• Ever wonder if you could increase system utilization?
• Ever want to know whether modifying your current workflows could lead to increased productivity?
• Ever wonder if potential improvements to system performance or workflow effectiveness could really deliver ROI?

Sign up for a private 30-minute meeting with one of our Centricity consultants to discuss current opportunities to improve system performance and workflow effectiveness with your Centricity solution. Our consultants are trained to help identify solutions to improve staff utilization, optimize current functionality, minimize downtime and enhance business performance.

Type: Current Events

Smart Reading Protocols: Paradigm shift in the image presentation

Machine learning techniques are applied to the daily reading work of the Radiologists. Their viewer learns how to display the images and series in the correct presentation, including comparisons, multi-projections and advanced post-processing, simply following the operations of the Radiologists. The system considers a number of information related to a specific study or combination of studies, like the DICOM tags, the actual monitors configuration, the user or group of users, the clinical descriptions, to define and select the correct image presentation. Every user can therefore recognize the preferred layout associated to every single study every day, without to spend time to edit or create hanging protocols, or ask for assistance, with proven improved performance and better daily experience.

Type: Skill Building

The latest advances in Centricity PACS

Latest advances to Centricity PACS, including ways to introduce UV to your enterprise. Includes viewer convergence CWeb/WebDX to ZFP.

Type: Product Exploration

The Next Generation Pathologist

The digitization of pathology will not only enable telemedicine, but also transform the capabilities of the pathologist. New measurement and image analysis tools will enable repeatability and precision, expanding the value and confidence that pathologists deliver the clinicians. Approved by the ASRT for continuing education credit

Current Events

Universal Viewer PACS - IW Transitions

A demonstration and explanation of the new functionality in Universal Viewer. This will include enhancements to the Study List, Image Viewer, Menus, and Tool components.

Type: Product Exploration
Enterprise Imaging

**Why VNA and Why standards**
Interactive session on why standards are important when selecting a VNA. Approved by the ASRT for continuing education credit

_Type: Roundtable/Discussion Groups_
Financial Management
Financial Management

Are You in Denial?
Denial management is a challenge in every organization. In this session we will learn how to systematically track and assign a denial code to every zero dollar pay and begin to immediately track denied claims as you work to get them paid. We will look at the value of applying categories to denials and identifying negative billing trends; finding cash flow risks early in the revenue cycle and managing the denial workflow within the organization. We will look at how you can maximize the tools available to you in Centricity Group Management to work the denials and use the reporting tools to identify trends in order to correct issues.
Type: Best Practices/Case Study

Building an Effective ETM User Interface to Help Drive Productivity and Reporting
Learn key tips on how UC Irvine Health worked with GE Healthcare to create an effective Enterprise Task Manager (ETM) user interface to drive and control user workflow and training standards. Additionally, these tools can help organizations create effective ETM productivity reports and standards. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours
Type: Best Practices/Case Study

Cache SQL: What it is and How it’s Used
Cache SQL was introduced a couple of years ago as a way of opening up the Centricity Business database to reporting from outside tools using ODBC-compliant applications such as WinSQL. This tool provides new opportunities in reporting and application development by allowing real-time access to Centricity data using Windows technology and web tools. This session will provide an overview of Cache SQL and its basic concepts and include real life examples of how this tool is used at Healthcare Partners.
Type: Product Exploration

Centricity Business and Centricity EDI Services Leadership Roundtable
Join us for an interactive roundtable discussion with leaders from product management, services, engineering, sales, marketing and other disciplines within the Health Systems Solution business. This informal roundtable session presents you with the opportunity to get to know business leadership while asking questions about the Centricity Business and Centricity EDI Services strategy. Bring your questions about the planned roadmap, services strategy or other topic that interests you and we’ll provide insights.
Type: Roundtable/Discussion Groups
Centricity Business Bundled Care Manager: Your Bundled Payment Navigator

Navigating the world of bundled payment and special arrangements can be a frightening ride. Let us help make it an enjoyable journey by showing you how Centricity Business Bundled Care Manager (BCM) can simplify operationalizing those arrangements. Learn how Bundled Care Manager can integrate with Enterprise Wide Scheduling, Hospital Patient Accounting, Visit Management, Enterprise Task Management, Business Intelligence, and Billing and Accounts Receivable to provide an enterprise wide solution. This session will explain the core segments of Bundled Care Manager, patient workflows, how the product identifies episodic charges, and the tools it provides to manage the accounts receivables associated with patient episodes.

Type: Product Exploration

Centricity Business ETM Overview & Update

Please join us for an overview of Centricity Business Enterprise Task Manager (ETM) solution. This session will include an overview of ETM for first time customers and for current users of ETM we will include an update on what’s new. We’ll discuss our relationship with KAV Consulting which we established in order to bring even more productivity to your workflow. We’ll also review the roadmap and discuss opportunities to enhance ETM in the future.

Type: Panels

Centricity Business Informatics Overview and New Features

In this session Informatics experts from GE Healthcare and Origin Healthcare Solutions will provide an overview of Centricity Business Informatics. Come see their recommended uses of the solution, learn best practices on creating ad hoc reports, and gain additional insight you can leverage at your institution. You won’t want to miss the new features being showcased at the end of the session.

Type: Skill Building

Centricity Business University and You

This session will cover the challenges we all face with training end users. SIU HealthCare has developed a six day Centricity Business University Training Roadmap to Success. Centricity Business University is an in-depth training course with competencies, mock clinics and enough fun to keep our trainees interested. We will discuss the pitfalls and successes of our training process.

Type: Roundtable/Discussion Groups

Centricity Financial Risk Manager and Affordable Care Act

Providers and health plans will learn about the industry and regulatory updates associated with Affordable Care Act. This session will focus on benefit administration challenges that come along with the healthcare reform. The session also highlights Centricity Financial Risk Manager’s benefits in managing crucial functions as it pertains to the reform and how providers/health plans can take advantage of this.

Type: Best Practices/Case Study
Financial Management

Centricity Group Management Planned Technology Road Map
Come to this session to learn where technology is leading us as we have an open discussion on hardware (IBM pSeries platform), IBM AIX support matrix, and how they align with the Centricity Group Management planned release schedule. This session is designed to help non-technical planners prepare a strategy for the future.
Type: Roundtable/Discussion Groups

Centricity Group Management Product Roadmap and Leader Roundtable
Where is Centricity Group Management headed? Join us for an update on the upcoming 4.3 release as well as discussion around our future development path for this product.
Type: Product Exploration

Centricity Group Management Support Engineering Tools/Technical Roundtable
Join some of the Centricity Group Management Technical Support team as they answer your technical questions and discuss the latest tools and scripts that have been designed to make it easier to manage and support Group Management and add-on products. This is an opportunity for you to ask questions, discover new tools, and propose ideas for future tools.
Type: Roundtable/Discussion Groups

Checklists in the Revenue Cycle
Checklists are used by pilots, in surgery, in manufacturing, as well as in other areas of medicine. McDonald’s even provides its workers with a checklist on how to cook French fries. Why? To ensure processes are not missed. How do we measure up? Can we bring the concept into the revenue cycle to enhance success? Checklists at the front desk? In the denial process? What a concept! This Centricity Group Management session will look at the use of checklists and how we can bring the ideas learned in other areas of medicine and other industries into the revenue cycle.
Type: Best Practices/Case Study

Concentra AR Optimization with GE Centricity Business
Transitioning to a new revenue cycle system is no easy task. Concentra Health will share their experience in partnering with GE to implement Centricity Business for their combined business office (CBO) and Urgent Care line of Business, conducting a follow up assessment and optimization project, outlining a course of action to improve financial metrics, process, productivity and provide efficiency gains within the business office.
Type: Best Practices/Case Study
Countdown to a Successful Launch

Orlando Health’s explosive growth created educational gaps with operational leadership teams from the Physician Practices. As new practices were acquired and existing practices consolidated their services, the chain of communication was broken and information being transmitted to Application Support was frequently delayed. Go-live delays and urgent builds became routine, causing much frustration for everyone involved.

These communication failures have been addressed through a variety of organizational process updates. Orlando Health’s GE Centricity Business Application Support team developed classroom presentations, easier to use forms, cloud-based solutions, and step-by-step guides to help the practices navigate their implementations and moves. This presentation will highlight the various steps that were developed to streamline the communication of information needed to successfully launch a physician practice build in GE Centricity Business at Orlando Health.

Type: Best Practices/Case Study

Creating a Revenue Cycle Strategy for Mergers and Acquisitions

Geisinger shares the results of its revenue management M&A team, as well as lessons learned while consolidating personnel and systems for more seamless and efficient integration. Geisinger will also share some perspective on the revenue cycle best practices they implemented that led to winning five HFMA MAP awards.

Type: Best Practices/Case Study

Denials Workshop

Do you know your top denial reasons? What the best approach to preventing and resolving denials? In this interactive session led by GE Healthcare experts, learn best practices and share information that can help your practice improve.

Type: Roundtable/Discussion Groups

EDI Gallery Walk for Centricity Business Customers

This session will be an EDI presentation geared toward Centricity Business customers and workflow.

Type: Product Exploration

EDI Gallery Walk for Centricity Practice Solution Customers

This session will be an EDI session geared toward CPS customers and CPS workflow. It will encompass all components of our EDI Services offering including integration with CPS workflows.

Type: Product Exploration
Financial Management

Eliminating manual review. How we did it!

Attend this session to hear how RBS, Inc. evolved from a 100% manual review of insurance verification and demographics to less than 2% manual review. We created Centricity Group Management edits that work for us to allow edits to hit on those accounts that we truly need to touch. With the help of GE, we created a special program called rbspays to show us that we were touching on average 95% of accounts that truly did not need to be worked from a registration standpoint. With this information, our Edits Team now focuses on true edits - be it Centricity Group Management, eCommerce or Eligibility denials. This has resulted in AR staff time savings and allows them time to focus on accounts that truly need their attention.

Type: Best Practices/Case Study

Enhance Revenue Cycle Management with Centricity EDI Hosted ClaimsManager

Centricity EDI Hosted Claims Manager is a rules-based, front-end clinical editing tool. We will discuss how customers have achieved success using Hosted Claims Manager to review their claims before submission. Hosted Claims Manager offers database editing functionality and a flexible rules engine that applies your customized rules to payer-specific contracts before claim submission, helping to reduce claim denials, shorten the accounts receivable cycle, and enhance the timeliness of collections.

Type: Product Exploration

Enhance Your Revenue Cycle with Performance Manager

Performance Manager is a service offering by the GE Optimization Solutions team that has helped customers drive improvements in their use of the Centricity Business application and revenue cycle. The offering uses a KPI/data-driven approach to increase system automation, while leveraging IT to drive denial and rejection prevention, maximizing the benefits of your existing IT investment. Together, these have resulted in significant savings to customers in overall revenue cycle performance. Some of the results achieved to date include: A 55% reduction in EDI remittance edits within 1 month of project kickoff. A 32% decrease in first pass billing rejections within 6 months of project kickoff. A 50% reduction in rejections and denials within 9 months of project kickoff. Increased automation across a number of key areas within the revenue cycle. Learn how this offering can help your organization achieve improved results.

Type: Best Practices/Case Study

Enhancing Patient Communications and Results with GE Centricity Business Solutions

Dignity Medical Foundation uses Optum Communication Manager with their GE Centricity Business solutions to improve the correspondence they sent to their patients and business partners. From welcome letters for new patients, to referral authorizations for managed care members, to Occupational Medicine statements for employers, they achieve clearer content, better corporate image and more automated production. Hear how Dignity Medical uses Optum letter and statement solutions offered by GE and see the outcomes and impacts on their business and patient experience.

Type: Best Practices/Case Study
Financial Management

**Enhancing Utilization of the EDI Dashboard for Centricity Practice Solution Customers**
GE Healthcare will present the EDI Dashboard and show customers how they can use the dashboard to enhance their reimbursement.
*Type: Product Exploration*

**Enterprise Revenue Cycle: Back in the Spotlight**
Health systems are facing an era like never before. For the first time in recent memory, healthcare costs and the changes to how healthcare is paid for is the topic of discussion at bus stops and cocktail parties alike. Meanwhile, health system financial leaders are resetting strategy with the goal of thriving (or at least surviving) in the new world of healthcare reform. Join Shiv Gopalkrishnan and other GE Healthcare leaders and customers to hear about how we are investing in current and new solutions designed to help your organizations make adjustments and achieve your financial performance goals.
*Type: Product Exploration*

**ETM Solution for Customer Service and Self Pay**
Developing an efficient and effective solution for Customer Service and Self Pay follow up was a challenge met for CVHS. The ability to track the type of calls and productivity as well as allow staff to route items efficiently within ETM will all be discussed.
*Type: Best Practices/Case Study*

**ETM Workshop - Maximizing the user experience in ETM**
Please join us for another value added session that will increase your knowledge and enhance the end user experience in ETM. Various topics will be covered to gain the most value from the UI while maximizing productivity.
- Understanding the reference type options for placeholders
- Displaying of text
- Grouping of UI components
- Auto actions
- ETM solutions
*Type: Skill Building*

**Financial Management and Electronic Medical Records Peer To Peer Networking**
Monday Roundtables are hour-long sessions that provide attendees with an informal forum for discussing new trends, issues, and other emerging topics of interest to the Healthcare Community. During the session, the leader briefly introduces the topic and then facilitates an open discussion with the gathered audience. Participants are encouraged to continue the dialogue after the session and conference have ended.
What does a roundtable session look like? When you walk into a roundtable room you will find a table with 8-10 chairs. When the session begins, the presenters offer their presentation to those seated at their table and facilitate a conversation. Ask a staff person for directions to tables.
Financial Management

Topics are:
- Best practices for denials management and eligibility checking
- What now? The impact of the ICD-10 Extension
- Patient billing strategies and best practices
- Managing the increase in high-deductible health plans
- Managing Patient Population Health
- ACOs – physician considerations
- ACOs – IT considerations
- MU2 preparations Patient engagement
- End-to-end care coordination
- Enhancing Clinical efficiency Patient-centric models of care delivery
- Informatics and Business Intelligence Strategies to minimize RAC audits
- Implementing a Bundled Care Contract
- Movement towards capitated contracts
- Moving from revenue cycle management to profit cycle management
- Managing Shared Savings Contracts

Type: Roundtable/Discussion Groups

FSC Determinator Implementation
Virginia Mason Medical Center implemented GE Healthcare’s Low-Touch FSC Determinator Module this past fall. By acknowledging our team’s concerns around finding the correct insurance, we knew this was for us. Through our sponsor’s three key challenges and listening to our team’s voice we made finding the correct insurance easier on our front line teams. If the team can get it right from the start, then the rest of the revenue stream flows more smoothly. Come join us as we discuss how we made this dream a reality and have seen our return on investment for the entire revenue stream!

Type: Best Practices/Case Study

Fully Leverage your Investment in Centricity Business
Are you creating unnecessary workarounds that are hindering productivity?

GE Healthcare can help you optimize your return on investment with New Features available for Centricity Business 5.0+. These new features are designed to improve utilization and implementation for some of the more complex features available for Centricity Business. For Centricity Business v5.1.1., customers will be able to understand how to best leverage new features such as Proactive Monitoring, ETM workflows, eForm Enhancements and more as part of their upgrade. This session will also provide an overview of Centricity Business Workflow Consulting services, which leverage analytics to provide valuable insights into your specialized workflow to help accelerate revenue cycle and increase productivity.

Type: Product Exploration
Financial Management

Health System Solutions Revenue Cycle Management Roadmap
The Health System Revenue Cycle Management product management team will present and discuss the planned roadmap for Centricity Business and Centricity EDI Services. The focus of this presentation will be to share how GE Healthcare is investing in our solutions in order to help you enhance revenue cycle performance and optimize the total cost of ownership.
Type: Product Exploration

How Bundled Care Manager Assists in Managing Bundled Arrangements
In today’s world of healthcare reform, insurers are inviting providers and institutions to share in the financial risk of patient care to help reduce the cost of healthcare and promote better patient care. The Centricity Bundled Care Manager (BCM) can assist your organization in managing these bundled payments and other special arrangements. This session will review the market trends around payment reform and explain how the Centricity Business BCM is utilizing Centricity Business revenue cycle products to meet the market need around these trends. The session will include a high level preview of the BCM application.
Type: Product Exploration

How to become your best practice – LEAN approach
What does Quality over Quantity really mean? Does it mean improved profitability? Well, in today’s ever changing environment it has to! How would you like to minimize or remove the negativity in your staff and make “doing medicine” fun again? This presentation will give you an intimate view of how our practice managed through an economic down turn in an already economically depressed area and how we even managed to make improvements along the way. Leave your “this is the way it has to be done because it’s just the way we do it; outside the door and be ready to see your practice as a first class customer service business!
Type: Current Events

ICD-10 - Are You Ready?
Centricity Group Management experts will facilitate a discussion related to the impending ICD-10 deadline. Topics will include steps to help you prepare for the October turnaround. Topics to include mapping and claim formatting.
Type: Panels

ICD-10: Customer perspective and panel discussion
Abstract: With the recent delay on the ICD-10 compliance date we want to hear how your game plan has been adjusted. Come listen to your peers and share your experiences during this panel discussion. This session will focus on testing and remediation topics presented by your peers.
Type: Panels
Financial Management

ICD-10: The Countdown is Off! How will you deal with the uncertainty?

Abstract: The ICD-10 compliance date has been delayed. What does this mean for you and your organization? Come and brainstorm with us around your strategy and plans for dealing with the delay. How will your testing and readiness strategy be adjusted with the delay? Have you been in contact with your payers? Please come and hear what GE Healthcare has in place to support you and learn from your peers. We will review common strategies to assist in your planning and remediation efforts while encouraging a group conversation. This panel discussion will feature Joe Brewer and Tim Parkinson from University of Missouri Health System and Lori Weller and Laura Stager from Virginia Mason Medical Center.

Type: Panels

Implementing Centricity Business in an Enterprise Environment

This session will show you how to utilize Centricity Business more effectively in the enterprise environment. We will walk you through an enterprise implementation process that factors in multiple points of integration with downstream systems and incorporates many disparate workflows into an enterprise best practice workflow.

Type: Best Practices/Case Study

Informatics Panel Discussion

This session is a panel discussion on how Centricity Informatics clients are optimizing product usage. Hear strategies for dashboard and report configuration, the inclusion of additional data sources, and where Informatics has had a significant impact on their organizations. The panel discussion will also be open for questions by the audience.

Type: Panels

Innovation Lab

Innovation Labs will focus on portraying 3 innovative concepts that GE Healthcare is currently working on with providers and payers in the industry. These innovations are aligned with providers’ need to leverage payer’s data collection resources, build analytics platform to gain deeper and more broader insights from the current financial and clinical data, and interoperate population health management technology with existing EHR systems. Innovation Labs session will deep dive into these concepts along with a demonstration of the existing prototypes.

Type: Product Exploration

Innovation Lab #2

Innovation Labs will focus on portraying 3 innovative concepts that GE Healthcare is currently working on with providers and payers in the industry. These innovations are aligned with providers’ need to leverage payer’s data collection resources, build analytics platform to gain deeper and more broader insights from the current financial and clinical data, and interoperate population health management technology with existing EHR systems. Innovation Labs session will deep dive into these concepts along with a demonstration of the existing prototypes.

Type: Product Exploration
Financial Management

**Introducing CPS Productivity Suite**
Do you need tools to automate business workflows to improve productivity of business and front office staff? See an overview of the new PM functionality including workflow automation, advanced denial management, enhanced eligibility, and advanced Claim Scrubbing.
*Type: Product Exploration*

**Is It Time to Review Your Task Management Workflow?**
This session is designed to assist Group Management customers in evaluating their current design and offer suggestions for change in task assignment. We will also discuss steps to updating queues and transitioning from payer focused to discipline.
*Type: Best Practices/Case Study*

**Keeping Pace with Technology**
Unplanned downtimes can introduce fire drills and spiraling expenditures of effort. Is your system up-to-date? How often should you plan to update your infrastructure? And what benefits can you reap from keeping pace?
*Type: Best Practices/Case Study*

**Measuring My Practice: What is Important?**
Accounts Receivable? Percent A/R? Days in A/R? Net Collection Rate? Average Reimbursement by Encounter? Appointments by Provider? Appointments by Encounter Type? Credits? Debits? It makes the head spin. What should I measure? How do I measure? Join us as we talk measurement and what is important to your practice. We’ll discuss how you get the numbers you need and what you do with those numbers once you have them!
*Type: Best Practices/Case Study*

**Metrics 2.0 - A New and Improved Customer Metrics Program**
The original GE Healthcare Customer Metrics Program was built to provide feedback to clients on their performance relative to peer organizations. It included a number of industry standard and other key metrics, and enabled Centricity Business customers to benchmark their overall performance relative to peers. Metrics 2.0 is a significant upgrade to this program, expanding the number and variety of metrics available and enabling users to drill down to more easily identify specific areas of opportunity within the organization. It is also a web-based offering, using the same powerful informatics front-end that power many Centricity Business intelligence tools. Come learn about the new Metrics 2.0 reports and planned rollout schedule, and provide feedback as to where the program can go next to best serve GE Healthcare clients.
*Type: Product Exploration*
Financial Management

Minimizing Downtime: Keeping Your Centricity Business System Humming
Reduce unplanned downtimes and minimize headaches with the help of regular system maintenance best practices. We will review best practices for daily, weekly, monthly and yearly maintenance of your Centricity Business system.

Type: Best Practices/Case Study

Moving from Optum to 3M Prospective Payment System
If you have already made the switch to 3M PPS from Optum in Centricity Business Hospital Patient Accounting (HPA), or if you are about to, come learn some of the most useful troubleshooting methods and set up areas of focus. We’ll give an overview of the process and then discuss the details. If you have already switched over to 3M PPS, bring your ideas and experiences to share with the other attendees

Type: Product Exploration

Optimizing Your Self-pay Collections with Process and Technology
This session examines Self-pay Collections Optimization, a service offered by GE Healthcare to dramatically improve the effectiveness and efficiency of self-pay balance collections. The service includes analysis of current self-pay A/R metrics, implementation of technology solutions to support automation of self-pay collections, workflow process consulting to enable streamlined and effective collections of self-pay balances, metrics and performance monitoring to optimize the implemented solution. The solution provides the means to drive continuous improvement through the use of key performance indicators (KPIs).

Type: Best Practices/Case Study

Orlando Health: The Eligibility Optimization Outcome
Orlando Health knew that they had an opportunity to improve their overall Eligibility denial performance rate and employee workflow. They recognized that there were best practices which had not been fully implemented. The dilemma, as in many organizations, was how to move forward with a project of this nature when there are so many different business priorities. Centricity Business Optimization Services had the solution: an Eligibility Workflow Optimization project. The partnership between Orlando Health and the Optimization team resulted in a 50% reduction of Eligibility denials, an opportunity to develop an Express Eligibility workflow, and an exception-based workflow to improve employee utilization. The net return on investment from the project resulted in a significant savings to the organization. Please join us to dive into the details of the project and the measurable outcomes.

Type: Best Practices/Case Study
Financial Management

Our New Rule for Reducing Rejections

Problem: $1.5 million monthly in denied claims and undeliverable billing statements due to out-of-date patient registration information.

• What should have been happening: Front Desk staff should have been verifying and updating patient registration information each time they scheduled an appointment or checking in a patient.

• What was the problem: This wasn't being done regularly enough. We had examples of returned mail for patients whose demographics hadn’t been updated in years, even though they had dozens of appointments in the meantime.

• Solution: We worked with GE to set up custom programming to create a rule to blank out the patient demographics if they hadn’t been updated for 180 days (6 months). When a user schedules an appointment, the rule checks the last registration update date and, if the date is more than 180 ago, presents a pop-up instructing the user to update demographics before continuing.

• We went live with this process on 9/9/2013 so it’s too early to tell what overall effect it will have on our denied claims and billing statements. We will be able to share actual numbers by the time of the GE Centricity conference.

Type: Best Practices/Case Study

Our Services, Your Success – Centricity Business Service Update

In this session, you will meet some of our service team members, who will provide an overview of new and existing services available for Centricity Business. Learn how customers like you are achieving increased productivity and enhanced performance by leveraging GE Healthcare’s IT services.

In addition, view a demo of the Healthcare IT & Performance Solutions Service Portal, designed to help you access and share information quickly by being:

• A single access point for all your IT service needs, including eService, education resources and the project management portal;

• An information hub for product reference materials, trending industry news, and announcements on scheduled events and product updates;

• An interactive collaboration community, where you can gain insights into key topics and share best practices with other Centricity users and GE Healthcare service employees.

Type: Other
Financial Management

Panel Discussion: How Are You Leveraging the Affordable Care Act (ACA) in Your Day-to-Day Business?

The panelists will discuss real-life ways they are dealing with and leveraging the Affordable Care Act (ACA) to benefit patients and the business cycle. They will share leanings and discuss how they have changed business processes since January 1, 2014. Everyone attending is invited to ask questions and share their experiences.

*Type: Panels*

Patient Billing Strategy and Best Practices

As consumerism in healthcare continues to rise and more patients are under-insured or uninsured, technologies and services are available that will enable providers to enhance outbound communication methods as well as expand upon existing payment channels. The objective of this session is to discuss how patient satisfaction levels can be improved through a comprehensive communication process that is clear and thorough for the patients while helping to reduce total cost for the provider.

*Type: Best Practices/Case Study*

Payment Automation - How to Automate Your Paper Insurance Payments

Join this session to learn about an exciting new way to help your practice automate the posting of your paper insurance payments. Customers today can auto-post a large portion of the remittance electronically; however much paper still remains and the posting is both expensive and can result in inaccuracies in the payment posting process. In this session you will hear from a customer who has adopted Payment Automation services from Emdeon, along with an overview from GE Healthcare and Emdeon staff.

*Type: Best Practices/Case Study*

Productivity Jam Session - Meeting with a Centricity Consultant Option 1

Online booking for JAM sessions is closed. To schedule a JAM session email lynn.wasielewski@ge.com or if you are onsite at the conference, visit the GE booth or room 301 to schedule a time.

- Ever wonder if you could increase system utilization?
- Ever want to know whether modifying your current workflows could lead to increased productivity?
- Ever wonder if potential improvements to system performance or workflow effectiveness could really deliver ROI?

Sign up for a private 30-minute meeting with one of our Centricity consultants to discuss current opportunities to improve system performance and workflow effectiveness with your Centricity solution. Our consultants are trained to help identify solutions to improve staff utilization, optimize current functionality, minimize downtime and enhance business performance.

*Type: Current Events*
Financial Management

Productivity Jam Session - Meeting with a Centricity Consultant Option 5

Online booking for JAM sessions is closed. To schedule a JAM session email lynn.wasielewski@ge.com or if you are onsite at the conference, visit the GE booth or room 301 to schedule a time.

• Ever wonder if you could increase system utilization?
• Ever want to know whether modifying your current workflows could lead to increased productivity?
• Ever wonder if potential improvements to system performance or workflow effectiveness could really deliver ROI?

Sign up for a private 30-minute meeting with one of our Centricity consultants to discuss current opportunities to improve system performance and workflow effectiveness with your Centricity solution. Our consultants are trained to help identify solutions to improve staff utilization, optimize current functionality, minimize downtime and enhance business performance.”

Type: Current Events

Reduce Authorization-based Denials and Increase Efficiency using Open Referrals with TES Edits

Managing insurance requirements across all 50 states for more than 530,000 patients across 2000 FSCs can be quite complex. At least 600 encounters per day require authorizations. We are required to manage authorizations and identify covered versus non-covered procedure codes. This session explores the use of Open Referrals and TES Edits to simplify the process by allowing tracking of authorization numbers to the procedure code level, auto-linking referrals to TES transactions for Primary, Secondary, and Tertiary FSCs, and decrementing units at the time of service.

Type: Best Practices/Case Study
Financial Management

Reduce Insurance A/R with Centricity Group Management, Microsoft Excel, and the Right People

Reduce your insurance accounts receivable with small investments in technology, Centricity Group Management, Microsoft Excel, and the right people. We will present a specific plan, including: relatively small changes in technology that pay big dividends; using Centricity Group Management to organize and gather data; defining expectations; using Excel to present work to A/R Representatives and to track their success; and hiring the right people.

Type: Best Practices/Case Study

Reimbursement Analytics – The Power of Analytics for Reimbursement, Utilization, and Productivity

Does your practice need to capture reimbursement analysis data to perform better? Are there key insights that you need to track denials, payments, and physician revenue? Would your practice benefit from identifying and fixing problem payer trends? The GE Healthcare Reimbursement Analytics service provides powerful post-adjudication analytics that help physicians, billing managers, and practice administrators gain insights into payment trends, denials, and comparative healthcare analytics. GE Healthcare can now help providers access near real-time business intelligence to manage audit exposure and identify improvement opportunities in a changing, challenging market. The GE Healthcare Reimbursement Analytics service can help your group perform meaningful discoveries, allowing better decision points and access to needed information. This web-based solution offers ease in access and navigation, using data to empower your practice and your decisions. Please join us as we discuss and demonstrate the GE Healthcare Reimbursement Analytics service.

Type: Product Exploration

Role-Based and Blended Education Programs for Centricity Business

Your enterprise is implementing a new revenue cycle system. You have hundreds of users to train. You need to keep your business operations as routine as possible. One of your business requirements is to reduce instructor-led class time while ensuring training quality. This session profiles innovative education strategies that utilize tools and techniques to build a customer-centric education program, driven by key performance indicators, for a new revenue cycle management system. The education strategy for Children’s Mercy Hospital in Kansas City, MO will be featured. Its strategy features a sustainable program for implementation and new-hire usability to promote end-user adoption, and blends digital video-recorded role-based instructor-led classes, eLearning course tracks, and an online Learning Management System. Come join us for this interactive session with Children’s Mercy Hospital.

Type: Best Practices/Case Study
Financial Management

SOX, HIX, MOOPs and Other Regulatory Phenomena
With the implementation of the Affordable Care Act underway, healthcare organizations are challenged with responding to multiple aspects of the legislation rapidly and efficiently. HealthCare Partners, as a recently acquired public entity, also faces Sarbanes Oxley requirements for system security and controls. Julie Castongia and Regina Flores outline their approach to tackling these and other regulatory enigmas from an IT perspective.

Type: Current Events

Successes and Lessons Learned with ETM Insurance Follow-up Workflow!
LifeBridge Health will share the success that they’ve experienced with completely transferring all workflow processes from Paperless Collection System (PCS) to Enterprise Task Manager (ETM). They have seen big increases in productivity, cash collections due from patients, and reporting capabilities. They will also share lessons learned when implementing a new tool for A/R follow-up processes. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours.

Type: Best Practices/Case Study

Sustainable Physician-Led Enterprises - Lessons from the Field
Health care is entering its industrial revolution fueled by emerging trends that are leading to a new paradigm of sustainable health care organizations. This presentation will highlight the significance of these trends including the impact of an aging population, labor market issues, consumer sovereignty (or lack thereof), the globalization of health care, the instability of public sector entitlement programs, and the role of disruptive innovation.

Mr. McDaniel will underscore the responsiveness to these emerging trends and the causes that will differentiate this new era in health care. The presentation will stress the behaviors and performance attributes that will be valued in this new paradigm and discern the critical importance of the integration of administrative, financial and clinical data. Finally, this presentation will focus on the talent and business practices that are required by using examples from organizations that have capitalized on the market opportunity.

Type: Current Events

Technology Direction for Centricity Business
This session provides a Technical Product Update and Planned Roadmap Overview of the production and technology strategy for GE Centricity Business.

Type: Product Exploration

Technology Trends in the Workplace
Come hear about how other Centricity Group Management customers are utilizing the latest in technology to help drive down support costs and drive up efficiency. Some of the topics included will be virtualization (server and desktop), Solid State Drives, and SAN storage.

Type: Best Practices/Case Study
Financial Management

The Access Highway Tool to Integration Success

Centricity™ Business Healthcare Objects (HCO) is a development and integration tool that provides Centricity Business product functionality across both Centricity Business and non-Centricity Business applications. Come hear what the University of Missouri (UMC) and Healthcare Partners (HCP) have accomplished with the tool. Learn how UMC integrated Centricity Business Registration and Scheduling into the Cerner Portal. HCP uses HCO to enhance their integration with their patient portal, Digital Radiology Scheduler and Phreesia - their kiosk solution that is used to arrive appointments, update demographics and file co-payments.

Type: Panels

The Adoption of the 277CA and Eligibility Optimization at Washington University

Washington University engaged with the Centricity Business Optimization team to incorporate eligibility workflow improvements and the adoption of the EDI Services 277CA offering. The project was designed to streamline workflow, reduce wasted efforts, decrease eligibility-related denials, and improve point-of-service collections. Utilizing key performance metrics and a Lean project approach, this project engaged multiple areas of the organization to deploy improved best practices. Please join us as we take a look into the details of the project and the positive final outcome.

Type: Best Practices/Case Study

The California Experience: Covered California

In 2010, the federal government enacted the Patient Protection and Affordable Care Act, which aims to increase the number of Americans with insurance and cut the overall costs of health care. Covered California is the Insurance Exchange created to provide coverage to over 2 million individuals and small businesses. Sharp Health Plan is a Qualified Health Plan participating in the exchange. During the presentation participants will learn how GE Healthcare and Sharp partnered to meet the aggressive implementation timeline using Centricity Business. We’ll learn about the challenges and successes as California embarks on the largest health insurance exchange in the country. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours.

Type: Best Practices/Case Study

The Over the Counter Co-Pay Program – Let’s Take Another Look

This session provides an overview of the Centricity Group Management co-pay program and the ins and outs of implementing this workflow. Common issues, troubleshooting techniques and reporting tools will be reviewed.

Type: Product Exploration

The Regulations and Mandate Rollercoaster

Healthcare reform is like a rollercoaster. Attend this session to get an update on the ups, downs, twists and turns of ACA, CORE, ICD-10, HCFA 1500, clinical attachments, payments and reimbursement.

Type: Current Events
There is Another Way: Centricity Business Hosting Services (ASP)
This session will be dedicated to showing how Centricity Business Hosting Services can address requirements related to compliance, security & technology operations. We will describe how Centricity Business Hosting Services provides proactive solutions to help address your IT and Operation challenges so you can optimize your software investment.
*Type: Product Exploration*

Three Important Tips in Performing a Successful Upgrade
Solid planning, dedication, and superior cross-departmental teamwork are the attributes that helped MedSynergies complete a complex GE Flowcast v5.0 software upgrade - without a hitch. In this session, attendees will learn the steps for a successful upgrade and receive tools to help in the planning and communications process.
*Type: Best Practices/Case Study*

Top Ten Reasons Centricity Group Management....
Help us fill in the blank! Join us for the session that will remind us why we love Centricity Group Management. The session will review some new features with v4.3 and have some fun looking at favorite functions.
*Type: Product Exploration*

Under the Hood: Centricity Business Infrastructure
Ever wonder what the infrastructure behind Centricity Business looks like? Have questions on how licenses are utilized within the Centricity Business product? This presentation will describe the various components that make up the Centricity Business Advanced Web Infrastructure, including load balancing and encryption, and explain the license utilization.
*Type: Product Exploration*

Using an External Database with Centricity Group Management
This session will explain how IPC helps save time and money using an external database like Oracle or SQL-Server in combination with DataConnect, Centricity Group Management and Analyzer, to (for example):
(a) apply hundreds of business rules to modify and scrub claims before posting to Centricity Group Management; (b) receive electronic face sheets from dozens of hospitals automatically creating or updating accounts in Centricity Group Management; and (c) integrate Analyzer data with our proprietary systems for financial reporting.
*Type: Best Practices/Case Study*
Financial Management

**Using Centricity Group Management Technology to Reduce Errors**

See how OrthoCarolina is are using Centricity Group Management Technology to reduce errors/denials. We use Custom Reports to create a cashier audit report that will catch real time data entry errors. Example #1 Office visit billed with injection and OV does not have mod -25. Example #2 - Insurance does not allow PA claim to be billed under supervising MD.

Cashiers have to run the report and clean up any errors before the end of the day. This process also reduces ClaimsManager edits. We also use Analyzer to claim delay complicated edits. Electronic edits (thru edit error formatter) are somewhat limited. We find that analyzer allows us to write much more complex edits. Provider approved by the California Board of Registered Nursing, Provider Number 12057 for 1.2 contact hours

*Type: Best Practices/Case Study*

**Using eSignature and the Integration Toolkit to Update Patient Information**

This session focuses on how the data that patients enter can be used to update Centricity Group Management for most fields, reducing errors and the time spent on manual processes to review and update each patient account. The presentation will include a report that correlates patient changes with a reduction in hours needed to manually update accounts.

*Type: Best Practices/Case Study*
Imagination at work

About GE Healthcare

GE Healthcare provides transformational medical technologies and services to meet the demand for increased access, enhanced quality and more affordable healthcare around the world. GE (NYSE: GE) works on things that matter – great people and technologies taking on tough challenges. From medical imaging, software & IT, patient monitoring and diagnostics to drug discovery, biopharmaceutical manufacturing technologies and performance improvement solutions, GE Healthcare helps medical professionals deliver great healthcare to their patients.

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