

GE Healthcare

Healthcare IT Services

Workflow Consulting

You are not alone



Help increase employee and IT system productivity with the full depth and breadth of GE Healthcare's Consultation experience.

The healthcare industry is facing tremendous uncertainty, given evolving regulatory mandates that require a focus on technology utilization, performance-based outcomes, and integrated care models. Navigating change is something GE has succeeded at for 130 years, giving our 900+ IT engineers and 200 industry consultants the expertise to evaluate and help define effective IT solutions. Our Workflow Consulting services help you optimize your clinical or revenue workflow cycles to better drive productivity, efficiency, and financial performance, ultimately facilitating enhanced patient care.

IMPROVE PERFORMANCE

By evaluating key performance indicators to set comparative benchmarks, we develop a metric program relevant to your organization in order to gain clarity of your position.

INCREASE SATISFACTION

Implementation of our recommendations to optimize workflows in your organizations helps improve efficiency and productivity, leaving you more time for patient care.

GAIN CONFIDENCE

With many years of technical and clinical expertise, as well as hundreds of workflow engagements every year, you can be confident in the capabilities of our consulting team.

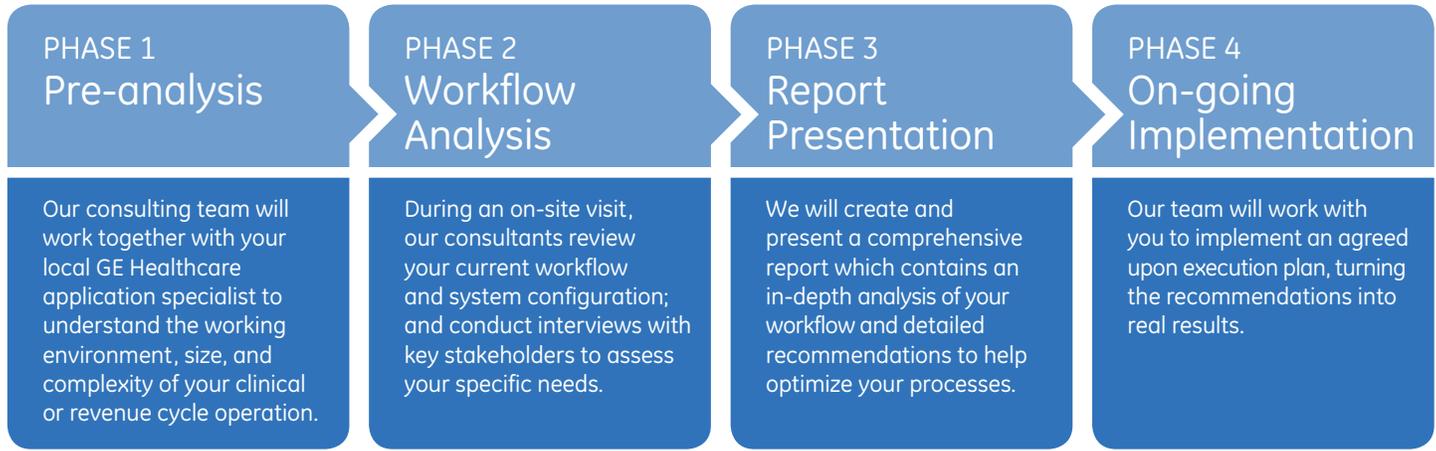
“As a result of our project we are able to focus on real rejections, complete our work, and take more patient calls allowing the team to become more patient-centric. We are also leveraging automation which has saved us on staffing needs.”

Sheri Turner
Assistant Director of Patient Accounts
Watson Clinic



HOW CAN WORKFLOW CONSULTING IMPROVE YOUR ORGANIZATION'S PERFORMANCE?

Our professional Consulting Services Team analyzes the status of workflows from your department by measuring relevant key performance indicators, such as reporting, scheduling, data management, configuration, exam duration, and the billing process. Based on qualitative data, we are able to evaluate the performance of the workflows and compare them with relevant benchmark data. As a result, you will know how competitive your operations are. We will recommend and help implement changes that can reduce operational bottlenecks and help you to adapt to new technologies and organizational changes. Making these changes can result in increased productivity and efficiency, allowing your staff to spend more time on what really matters: enhancing the care of your patients.



“Great value of modest investment. Received exactly the return on investment that I needed. Likely to recommend based on breadth and depth of knowledge of consulting team, highly structured process for work, methodological soundness reflected in analysis of data.”

Learn more about Healthcare IT Services at www.gehealthcare.com/ITservices.

¹GE Healthcare's internal Customer Satisfaction Measurement System, September 2013

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