

GE Healthcare

Centricity™ Cardio Enterprise Solution Education Services

Knowledge is power



Although new technology may offer a clear return on investment, employees can resist or underutilize it unless sufficient time is devoted to explaining its capabilities and benefits. Our solution specific training managers have developed courses with the learner in mind, increasing understanding and adoption. Whether you prefer online remote solutions or customized on-site training at your organization, our IT experts have developed a comprehensive set of modules and courses that can be tailored to fit your specific needs. In addition, our role based curriculum and certification program, ensure that your staff has the expertise to fully utilize your new Centricity Cardio Enterprise Solution.

OUTCOME-FOCUSED

Trainers deliver courses that specify the benefits for end users to drive and increase adoption and utilization.

DIVERSE CURRICULUM

Course content spans functional, technical and clinical education curriculums, enabling staff to build expertise relevant to their specific role.

FLEXIBLE DELIVERY

Choose from online, remote education solutions, or customized, onsite learning solutions, adapted and delivered based on your scheduling requirements.

Drive understanding and increase adoption with the benefit of years of expertise from our Education specialists, who bring extensive experience in cardiology department operations and clinical education.

- 92% of customers rated the professionalism of GE Healthcare's IT education specialists highly
- 84% of customers rated the communication skills of GE Healthcare's IT education specialists highly
- 89% of customers rated the subject matter knowledge of GE Healthcare's IT education specialists highly

Source: GE Healthcare's internal Customer Satisfaction Measurement System, July 2013

“The GE Healthcare consultant was very knowledgeable with this system. She was able to answer all the questions that came up and that was very reassuring. I feel confident I have a good understanding of this complex system, but know that I have resources available when the exceptions occur.”

Natalie Hulaj
Southern Hills Hospital & Medical Center



FLEXIBLE DELIVERY OPTIONS TO MEET YOUR UNIQUE NEEDS

On-site learning

- Courses taught on site at your organization
- Customized to staff schedules and requirements

Remote classroom

- Students complete courses on their computers using remote technologies
- Courses are hands-on and include group exercises that simulate typical clinical workflow

GE power hour

- Monthly online webinar sessions provided as part of existing Software Maintenance service
- Includes both clinical and technical topics, such as improved data reporting or quality improvement initiatives

ROLE-BASED EDUCATION INCREASES COMPETENCY AND CONFIDENCE

The role-based education program is structured around specifically defined roles within a hospital. Similar to college courses, your staff are each assigned a specific curriculum by function. This approach enables them to focus exclusively on their area of expertise and avoid being overwhelmed by other aspects of the product.



Learn more about Healthcare IT Services at www.gehealthcare.com/ITservices.



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GE Healthcare
540 W. Northwest Highway
Barrington, IL 60010
USA

www.gehealthcare.com

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