AssurePoint* In-House Access
Beyond maintenance: Strategic resources to support your in-house clinical engineering staff

Take your clinical engineering program to the next level with AssurePoint In-House Access

Your clinical engineering department may be at a crossroads. You want to maintain the control and flexibility of employing and developing an in-house staff with a deep knowledge of the hospital’s equipment, staff, and culture. Yet you need to expand your strategic capabilities in order to achieve the quality and cost objectives of the institution. Can you do both, cost-effectively?

You can with AssurePoint In-House Access from GE Healthcare. AssurePoint In-House Access lets you plug into the asset management capabilities and expertise of GE Healthcare in specific areas—such as parts sourcing, capital planning, program management, compliance auditing, and training—to enhance your in-house capabilities. This collaboration gives you the means to improve staff skills and productivity, reduce administrative costs and non-value-added activities, and position the biomedical department as a strategic enabler of high-quality, cost-effective healthcare.

Proven capabilities to meet your asset management challenges

The volume and complexity of biomedical equipment in hospitals today are staggering. The average 300-bed hospital has more than 4,500 devices, from anesthesia and lab equipment to infusion pumps and patient monitors. GE manages clinical assets for nearly 700 hospitals across the U.S. We’ve learned firsthand the challenges hospitals face:

- Hours spent each day finding, ordering, and managing parts
- Limited informatics to guide performance improvement
- Capital acquisition decisions driven by wants, not needs
- Administrative headaches from managing dozens of uncoordinated service contracts
- Cost leakage due to non-standardized processes
- Compliance processes that lack rigor and accountability

Sound familiar? AssurePoint In-House Access is designed to address these and other issues by putting GE technology, processes, and expertise to work for your team. With AssurePoint In-House Access, you get:

Access to GE quality-approved parts vendors at preferred pricing
AssurePoint In-House Access puts the buying power of GE Healthcare on your side. We procure parts for more than 1.5 million devices and through our parts order management, you eliminate the hours spent chasing down suppliers to get the parts you need at the right price. In addition, GE Healthcare maintains a rigorous vendor approval and parts management process, designed to ensure the quality and performance of our parts.

Training that builds and maintains professional skills
The dynamic nature of medical technology demands continuous education for your biomedical staff. AssurePoint In-House Access provides a cost-effective way for your technicians to stay current with the latest advances by attending many of the same professional training programs we use to train GE biomedical engineers on technology, procedures, and compliance.
Program benchmarking and analysis to improve performance

How does your biomedical program compare with those of similar hospitals across the country? What can you learn from their metrics around lease/own percentages, asset utilization, number of devices serviced per FTE, and other key performance indicators? AssurePoint In-House Access brings you a wealth of peer data, representing hundreds of institutions, so you can identify areas for improvement.

Advanced productivity tools for your biomedical engineers

Your technicians will be equipped with many of the advanced technologies that GE technicians use to track work orders, troubleshoot problems, monitor job progress, and manage inventory.

Technologies and expertise to drive service agreement consolidation

Biomedical departments are awash in service agreements from multiple providers with different coverage parameters. Using GE technologies and expertise, you can centralize your agreements in a common database for more effective management. This process typically reveals a high degree of redundant and/or obsolete coverage, enabling many hospitals to significantly reduce their service vendors and contracts—a cost- and time-saving move.

Capital planning informatics for smarter investing

With GE Healthcare's reporting and informatics, it's easy to gather information on your equipment usage, performance, maintenance expenses, and end-of-life. This data is benchmarked to national averages, as well as equipment rankings, to create reports that can help you evaluate your options and develop strategic acquisition plans for the near- and longer-term.

Expert assistance with regulatory and accrediting requirements

With AssurePoint In-House Access you can leverage the skills and experience of GE compliance and quality specialists and our signature PRIDE Survey to analyze your biomedical operations and institute rigorous processes to maintain and document compliance. This will help your hospital achieve constant readiness for regulatory review in an increasingly complex regulatory environment.

From asset maintenance to asset optimization

Biomedical devices represent more than 90% of the assets in a typical hospital, and clinical engineering departments do heroic work in maintaining and repairing the thousands of devices under their care. Taking clinical engineering to the next level—optimizing device utilization, compliance, life cycle, and return on investment—requires specialized skills and technologies that are beyond the scope of many departments.

AssurePoint In-House Access can help you fill in those gaps by utilizing strategic resources from GE Healthcare. With our asset management expertise and technologies to complement your in-house capabilities, your program can become even more productive and effective. To learn more about how AssurePoint In-House Access can help your biomedical department move confidently into true asset management, contact your GE representative.

About GE Healthcare

GE Healthcare provides transformational medical technologies and services that are shaping a new age of patient care. Our broad expertise in medical imaging and information technologies, medical diagnostics, patient monitoring systems, drug discovery, biopharmaceutical manufacturing technologies, performance improvement and performance solutions services help our customers to deliver better care to more people around the world at a lower cost. In addition, we partner with healthcare leaders, striving to leverage the global policy change necessary to implement a successful shift to sustainable healthcare systems.

Our “healthymagination” vision for the future invites the world to join us on our journey as we continuously develop innovations focused on reducing costs, increasing access and improving quality around the world. Headquartered in the United Kingdom, GE Healthcare is a unit of General Electric Company (NYSE: GE). Worldwide, GE Healthcare employees are committed to serving healthcare professionals and their patients in more than 100 countries. For more information about GE Healthcare, visit our website at www.gehealthcare.com.

GE Healthcare
3000 North Grandview
Waukesha, WI 53188
USA